eServices Customer Reporting

Sample Report Package Automated Reports

Reports by Service Level

REPORT NAME	STANDARD	
Financial		
Claim Expenses by Size of Payment		
Claim Lag Study		
Detail Payment †		
Large Loss Claim Payments †		
Payments by Benefit Type		
Payments By Month		
Premium vs Claims Incurred Including IBNR ±		
Managed Pharmacy		
Managed Pharmacy Plan Performance		
Medical		
Claim Experience		
Healthcare Cost Management Summary		
HRA Plan Design Status 💠		
HRA Plan Sponsor Statement of Position ♦		
HRA Termed Balance ♦		
Network Utilization		
Membership		
Membership By Month		

- □ Automated Reports are system generated on a prearranged schedule using fixed date and data parameters
- **±** Report includes information for fully insured funding only
- † Report includes information for ASO funding only
- ♦ Report includes HRA plan information

Financial

Claim Expenses by Size of Payment

Payment Category	Metrics	Number of Claimants	% Claimants	Payments	% Payments
Total		2,043	100.0%	\$3,028,750.32	100.0%
<\$.01		19	0.9%	(\$4,365.19)	(0.1%)
\$.01-\$49		195	9.5%	5,472.25	0.2%
\$50-\$99		202	9.9%	\$14,834.39	0.5%
\$100-\$249		420	20.6%	\$69,991.81	2.3%
\$250-\$499		380	18.6%	\$135,179.03	4.5%
\$500-\$999		302	14.8%	\$215,372.49	7.1%
\$1,000-\$2,499)	324	15.9%	\$503,095.44	16.6%
\$2,500-\$4,999)	103	5.0%	\$361,542.33	11.9%
\$5,000-\$9,999)	52	2.5%	\$363,521.02	12.0%
\$10,000-\$14,9	999	22	1.1%	\$257,225.76	8.5%

Claim Lag Study

Book	Metrics				Payments			
Year/Month	Service Year/Month	2008-01	2008-02	2008-03	2008-04	2008-05	2008-06	Total
2008-01		\$111,394	\$0	\$0	\$0	\$0	\$0	\$111,394
2008-02		\$216,056	\$167,146	\$0	\$0	\$0	\$0	\$383,202
2008-03		\$64,015	\$350,339	\$135,190	\$0	\$0	\$0	\$549,544
2008-04		\$8,916	\$37,311	\$303,377	\$166,481	\$0	\$0	\$516,086
2008-05		\$10,550	\$18,506	\$18,923	\$258,669	\$182,371	\$0	\$489,019
2008-06		\$2,222	\$6,085	\$21,927	\$19,803	\$250,822	\$185,902	\$486,760
Total		\$413,152	\$579,387	\$479,417	\$444,953	\$433,193	\$185,902	\$2,536,004

Detail Payment

Subscriber Numb	er Subscriber Nan	ne Claimant First Name	e Relationship	Employment Status	Medicare Statu	Benefit Type	Payment Type	Series Designat	or Check Numb	er Service Da	Issue Day	Charge Day Metrics	Payments
					,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		Other	1	00999903	2/2/2004	26-FEB-04	20-FEB-04	\$18.02
						Medco Health	Payments,	NN	00999904	2/2/2004	26-FEB-04	20-FEB-04	\$11.76
	ALL SWILES	and the second	Subscriber	Active	Non-Medicare		Standard		00999914	5/3/2004	20-MAY-04	14-MAY-04	\$47.19
00011111111	LASTNAME, A.	ANAME	(0.00 kg/s20 kg/s0)	1000000000	No. 90 (2004 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	Outpatient/Professional	Other	VE	10000001	2/2/2004	20-FEB-04	23-FEB-04	\$46.40
						Medical	Payments, Standard	VE	40000004	5/3/2004	14-MAY-04	17-MAY-04	\$34.93
			Total				et illiani di decidi di della			alternation of the second			\$158.30
	Total		-										\$158.30
								ľ	00999902	1/26/2004	12-FEB-04	06-FEB-04	\$34.45
							Other		00999905	5/24/2004	17-JUN-04	11-JUN-04	\$37.39
			Subscriber	Active	Non-Medicare	Medco Health	Other Payments,	NN	00999906	2/4/2004	26-FEB-04	20-FEB-04	\$1.14
		BNAME		1100110	Trout Trouteur		Standard	1000	00999908	4/10/2004	06-MAY-04	30-APR-04	\$37.39
									00999910	3/5/2004	25-MAR- 04	19-MAR-04	\$34.45
			Total										\$144.82
									00999901	12/22/2003	15-JAN-04	09-JAN-04	\$55.22
						Medco Health	Other	WAR 1	00999907	2/4/2004	26-FEB-04	20-FEB-04	\$18.26
			Spouse	Active	Non-Medicare		Payments, Standard	NN	00999911	3/3/2004	25-MAR- 04	19-MAR-04	\$51.42
		XNAME	Spouse	Active		Outpatient X-Ray and			00999912	4/30/2004	20-MAY-04	14-MAY-04	\$48.77
							Other	VE	12000021	4/26/2004	07-MAY-04	10-MAY-04	\$114.59
		МЕ, В.				Lab	Payments, Standard	VE	23000032	4/26/2004	21-MAY-04	24-MAY-04	\$20.30
	LASTNAME, B.		Total					i i					\$308.56
00011111112	District St.				Non-Medicare	Medco Health	Other Payments, Standard	NN	00999909	3/25/2004	08-APR-04	02-APR-04	\$6.50
		YNAME	Child	Active	Non-medicare	Outpatient/Professional Medical	Other Payments, Standard	VE	30000003	3/25/2004	12-APR-04	13-APR-04	\$43.28
			Student	Active	Non-Medicare	Outpatient/Professional Medical	Other Payments, Standard	VE	20000002	2/16/2004	08-MAR- 04	09-MAR-04	\$43.28
			Total										\$93.06
						Medco Health	Other Payments, Standard	NN	00999913	5/6/2004	20-MAY-04	14-MAY-04	\$61.71
		ZNAME	Child	Active	Non-Medicare	Outpatient/Professional Medical	Other Payments, Standard	VF	01000001	5/6/2004	28-MAY-04	01-JUN-04	\$44.89
	(2010)		Total										\$106.60
	Total		- Control of the Cont										\$653.04
Total													\$3,273,298.92

Large Loss Claim Payments

Claimant	Relationship	Subscriber	Employment Status	Medicare Status	Policy Number	Suffi	Accou nt	Product	HMO Account Division	Payments
First name	Child	00000000012 LASTNAME, X.	Not Active	Non- Medicare	000001234	AB	1	POS Select Plus (POS)	UNITED HEALTHCARE INC.	\$231,861.76
	Total									\$231,861.76
First name	Child	00000300123 LASTNAME, X.	Not Active	Non-Medicare	000001234	AB	1	POS Select Plus (POS)	UNITED HEALTHCARE INC.	\$4,443.58
First name	Total									\$4,443.58
First name	Other Dependa nt	00000001234 LASTNAME, X.	Not Active	Non-Medicare	000001234	AC	1	POS Select Plus (POS)	UNITED HEALTHCARE INC.	\$166.597.75
First name	Total									\$166.597.75
First name	Spouse	00000012345 LASTNAME, X.	Active	Non-Medicare	000001234	AB	1	POS Select Plus (POS)	UNITED HEALTHCARE INC.	\$102,951.52
First name	Total									\$102,951.52
Total										\$505,854.61

Payments by Benefit Type

Domo	C. T	Relationship Group	Subscriber	Spouse	Dependent/Other	Total
вепе	fit Type	Metrics	Payments	Payments	Payments	Payments
50	Dental		\$83,151.90	\$64,115.31	\$68,766.18	\$216,033.39
70	Orthodont	ia	\$0.00	\$0.00	\$8,669.29	\$8,669.29
200	Medco Hea	alth	\$351,820.43	\$218,479.41	\$112,327.41	\$682,627.25
260	Inpatient I	Hospital Room & Board	\$92,086.43	\$40,053.51	\$56,042.84	\$188,182.78
270	Inpatient I	Hospital Miscellaneous	\$336,389.41	\$94,304.29	\$31,004.03	\$461,697.73
300	Outpatient Miscellane		\$123,245.79	\$126,805.98	\$71,471.47	\$321,523.24
310	Emergence	y Room	\$34,311.85	\$19,655.80	\$20,616.91	\$74,584.56
320	Surgery		\$79,494.60	\$88,983.14	\$28,898.83	\$197,376.57
330	Anesthesia	a	\$28,999.63	\$20,529.74	\$6,595.97	\$56,125.34
350	Assistant S	Surgical	\$10,909.06	\$1,453.11	\$97.53	\$12,459.70
360	Inpatient I	Medical	\$19,294.39	\$2,400.78	\$14,588.36	\$36,283.53
380	Other Med	ical	\$9,095.17	\$261.14	\$1,077.58	\$10,433.89
390	Chemothe	rapy	\$127.18	\$4,399.91	\$789.11	\$5,316.20
400	Radiation	Therapy	\$10,490.98	\$53.84	\$0.00	\$10,544.82
410	Outpatient	: X-Ray and Lab	\$197,836.80	\$121,870.14	\$52,511.69	\$372,218.63
420	Outpatient	: Psychiatric	\$7,369.57	\$9,068.03	\$6,776.30	\$23,213.90
450	Comprehensive Medical Expenses		\$33,353.46	\$96.04	\$109.13	\$33,558.63
470	Suppleme	ntal Accident	\$7,251.83	\$5,189.65	\$15,177.14	\$27,618.62
Total			\$1,628,755.97	\$970,515.94	\$654,695.40	\$3,253,967.31

Payments by Month

Book Year/Month	Benefit Payment Metrics	Medical Payments	Managed Pharmacy Payments	Dental Payments	Capitation Payments	Total Payments
2008-01	11001103	\$317,226	\$91,715	\$31,602	\$3,399	\$443,943
2008-02		\$350,872	\$101,771	\$28,873	\$3,276	\$484,792
2008-03		\$513,536	\$109,514	\$39,833	\$3,179	\$666,062
2008-04		\$383,653	\$168,086	\$44,186	\$3,294	\$599,218
2008-05		\$394,700	\$106,412	\$32,445	\$3,252	\$536,810
2008-06		\$386,409	\$105,128	\$47,764	\$3,172	\$542,474
Total		\$2,346,397	\$682,627	\$224,703	\$19,572	\$3,273,299



Premium vs Claims Incurred Including IBNR - Underwriting - Non-Standard

Year/Month	Members	Subscribers	Premium	Premium PMPM	Medical Payments	Capitation Payments	Managed Pharmacy Payments	Total Payments	Claims to Premium Ratio	Total Payments PMPM	12 Month Rolling Average PMPM
2008-01	165,814	64,789	\$46,448,856	\$280.13	\$26,920,205	\$3,907,394	\$8,214,718	\$39,042,318	84.1%	\$235.46	\$270.69
2008-02	164,912	64,945	\$45,894,116	\$300.67	\$27,974,798	\$3,903,596	\$8,015,982	\$39,894,376	86.9%	\$261.36	\$273.63
2008-03	163,541	63,127	\$45,827,494	\$300.72	\$27,655,783	\$3,895,226	\$8,450,951	\$40,001,960	87.3%	\$262.49	\$274.83
2008-04	164,236	63,879	\$45,737,844	\$300.85	\$28,311,318	\$3,885,077	\$8,405,053	\$40,601,448	88.8%	\$267.06	\$278.66
2008-05	168,784	64,984	\$47,134,940	\$310.54	\$29,026,484	\$3,876,716	\$8,654,564	\$41,557,765	88.2%	\$273.79	\$283.09
2008-06	164,222	65,632	\$47,086,836	\$310.59	\$28,015,983	\$3,860,405	\$8,410,831	\$40,287,219	85.6%	\$265.74	\$284.28
2008-07	163,124	64,124	\$46,410,000	\$306.17	\$31,129,666	\$3,861,036	\$8,632,570	\$43,623,272	94.0%	\$287.79	\$286.79
2008-08	165,219	63,555	\$46,949,332	\$310.07	\$29,762,108	\$3,847,580	\$8,598,165	\$42,207,853	89.9%	\$278.76	\$288.46
2008-09	164,547	64,875	\$46,860,841	\$310.44	\$29,681,554	\$3,835,691	\$8,761,837	\$42,279,081	90.2%	\$293.52	\$290.04
2008-10	167,945	65,845	\$46,281,210	\$307.49	\$31,211,241	\$3,825,585	\$9,141,693	\$44,178,519	95.5%	\$280.09	\$291.84
2008-11	166,457	66,901	\$46,773,474	\$311.80	\$27,498,190	\$3,822,505	\$8,455,999	\$39,776,694	85.0%	\$280.86	\$293.07
2008-12	167,855	65,974	\$46,731,337	\$311.75	\$28,739,275	\$3,815,958	\$9,539,989	\$42,095,222	90.1%	\$265.11	\$294.71

Total by Experience Period

Current Period 1,687,165 710,836 \$537,767,671 \$355,547,178 \$41,603,325 \$101,786,721 \$498,937,225 92.8% \$295.73

Prior Period 1,830,646 5,035,670 \$558,136,281 \$345,924,044 \$46,336,770 \$103,282,353 \$495,543,167 88.8% \$270.69

Average Membership/PMPM Premium and Payments by Experience Period

Current Period	140,597	59,236	\$318.74	\$210.74	\$24.66	\$60.33	\$295.73
Prior Period	152,554	419,639	\$304.88	\$188.96	\$25.31	\$56.42	\$270.69
% Change							
Current Period vs Prior Period	(7.8%)	(85.9%)	4.5%	11.5%	(2.6%)	6.9%	9.2%

Managed Pharmacy

Managed Pharmacy Plan Performance

Tier Level	Submission Method Category	Number of	Number of Prescriptions	Discounts	Ingredient Cost Paid Amount	Dispensing Fee		Deductible	Coinsurance/ Copay	Ancillary Amount	Employee Cost Sharing PMPM	Net Paid	Net Paid Per Prescription	Net Paid PMPM
Tier	Retail	1,109	4,470	\$89,543	\$75,368	\$9,451	\$222	\$0	\$32,223	\$0	\$2.28	\$52,817	\$11.82	\$3.74
1	Home Delivery	71	204	\$12,819	\$10,829	\$0	\$6	\$0	\$3,237	\$0	\$0.23	\$7,598	\$37.24	\$0.54
Tier	Retail	1,080	5,300	\$107,443	\$527,314	\$9,414	\$865	\$0	\$81,966	\$0	\$5.80	\$55,627	\$85.97	\$32.25
2	Home Delivery	136	450	\$29,856	\$92,985	\$0	\$34	\$0	\$18,341	\$0	\$1.30	\$74,678	\$165.95	\$5.29
Tier	Retail	642	1,824	\$33,497	\$166,146	\$3,183	\$438	\$0	\$53,713	\$0	\$3.80	\$16,053	\$63.63	\$8.21
3	Home Delivery	52	101	\$5,908	\$18,757	\$0	\$13	\$0	\$6,720	\$0	\$0.48	\$12,050	\$119.31	\$0.85

<u>Detail</u>

Tier Level	Number of Claimants	Number of Prescriptions	Discounts	Ingredient Cost Paid Amount	Dispensing Fee	Sales Tax Amount		Coinsurance/ Copay	Ancillary Amount	Employee Cost Sharing PMPM	Net Paid	Net Paid Per Prescription	Net Paid PMPM
Tier 1	1,135	4,674	\$102,362	\$86,196	\$9,451	\$228	\$0	\$35,460	\$0	\$2.51	\$60,415	\$12.93	\$4.28
Tier 2	1,146	5,750	\$137,298	\$620,300	\$9,414	\$899	\$0	\$100,307	\$0	\$7.10	\$530,306	\$92.23	\$37.54
Tier 3	676	1,925	\$39,404	\$184,903	\$3,183	\$450	\$0	\$60,433	\$0	\$4.28	\$128,103	\$66.55	\$9.07

Subtotals by Tier

	Number of	Number of		Ingredient Cost Paid	Dispensing	Sales Tax			Ancillary	Employee Cost Sharing		Net Paid Per	Net Paid
Metrics	Claimants	Prescriptions	Discounts	Amount	Fee	Amount	Deductible	Coinsurance/Copay	Amount	PMPM	Net Paid	Prescription	PMPM
	1,619	12,349	\$279,064	\$891,399	\$22,047	\$1,578	\$0	\$196,200	\$0	\$13.89	\$718,824	\$58.21	\$50.88

<u>Total</u>

Medical

Claim Experience

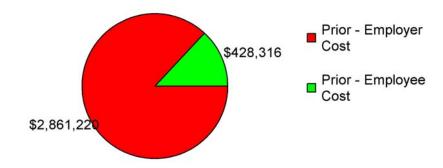
Metrics	Type of Coverage	Medical	Pharmacy
Prior - Average Subscribers	Number of	875	811
Current - Avera Subscribers	age Number of	951	912
% Change - Av	verage Number	8.6%	12.5%
Prior - Average Members	Number of	2,251	2,169
Current - Avera Members	age Number of	2,402	2,355
% Change - Av	erage Number	6.7%	8.6%
Prior - Contrac	t Size	2.57	2.67
Current - Cont	ract Size	2.53	2.58
% Change - Co	ontract Size	(1.8%)	(3.5%)

\$433,611 Current - Employer Cost Cost Cost S2,693,681

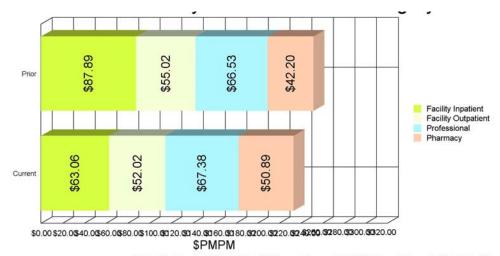
Met	trics	Prior Employer Cost	Prior Employer Cost Sharing	Current Employer Cost	Current Employer Cost Sharing	% Change Employer Cost Sharing
		\$2,861,220	87.0%	\$2,693,687	86.1%	(1.0%)

Benefit Cost Sharing Detail

Enrollment Detail



Prior Benefit Cost Sharing (Prior to COB)



Note: Professional Consists of Primary Care, OB/GYN, Specialty and Allied Health Claim Cost by Healthcare Cost Category

	Healthcare Cost Category Rollup	Prior Total Net Paid	Current Total Net Paid	Prior - Net Paid PMPM	Current Net Paid PMPM	% Change Net Paid PMPM
1	Facility Inpatient	\$1,187,027	\$908,820	\$87.89	\$63.06	(28.2%)
2	Facility Outpatient	\$747,608	\$749,809	\$55.35	\$52.03	(6.0%)
3	Physician - Primary Care	\$201,937	\$219,713	\$14.95	\$15.25	2.0%
4	Physician - OB/GYN	\$48,464	\$85,142	\$3.59	\$5.91	64.6%
5	Physician - Specialty	\$531,352	\$566,519	\$39.34	\$39.31	(0.1%)
6	Allied Health	\$116,745	\$99,699	\$8.64	\$6.92	(20.0%)
7	Managed Pharmacy	\$544,779	\$718,824	\$41.87	\$50.88	21.5%
То	tal	\$3,377,912	\$3,348,526	\$251.64	\$233.36	(7.3%)

Claim Cost by Healthcare Cost Category Detail



					% Change
	Prior - Total	Current - Total	Prior - Total	Current - Total	Total
	Capitation Net	Capitation Net	Capitation Net	Capitation Net	Capitation Net
Metrics_	Paid	Paid	Paid PMPM	Paid PMPM	Paid PMPM
	\$8,478	\$19,563	\$0.63	\$1.36	116.3%

Other Claim Cost

Metrics	Prior Total Net Paid			Current Net Paid PMPM	
	\$3,386,390	\$3,368,089	\$252.27	\$234.72	(7.0%)

Total Costs

-	ealthcare Cost ategory Detail Metric	Prior Number of Units	Current Number of Units	Prior Units per 1000	Current Units per 1000	Prior - Net Paid per Unit	Current Net Paid per Unit	% Change Units per 1000	% Change Net Paid per Unit
2	Facility Outpatient	5,201	4,947	2,310.5	2,059.7	\$143	\$152	(10.9%)	6.1%
3	Physician - Primary Care	2,542	2,641	1,129.3	1,099.6	\$79	\$83	(2.6%)	4.7%
4	Physician - OB/GYN	255	319	113.3	132.8	\$190	\$267	17.2%	40.4%
5	Physician - Specialty	1,476	1,702	655.7	708.6	\$360	\$333	8.1%	(7.5%)
6	Allied Health	249	272	110.6	113.2	\$469	\$367	2.4%	(21.8%)

Outpatient and Professional Utilization by Healthcare Cost Category

C	Diagnosis Chapter Rollup	Metrics	Prior Total Net Paid	Current Total Net Paid	Prior Net Paid PMPM	Current Net Paid PMPM	% Change Net Paid PMPM
1	CIRCULATORY SYSTE	M	\$280,603	\$479,747	\$20.78	\$33.29	60.2%
2	NEOPLASMS		\$440,496	\$352,263	\$32.61	\$24.44	(25.1%)
3	INJURY AND POISONI	NG	\$380,730	\$268,024	\$28.19	\$18.60	(34.0%)
4	MUSKULO CNCTV TIS	SUE	\$272,875	\$202,001	\$20.20	\$14.02	(30.6%)
5	GENITOURINARY SYS	TEM	\$213,695	\$177,593	\$15.82	\$12.32	(22.1%)
6	DIGESTIVE SYSTEM		\$265,921	\$142,089	\$19.69	\$9.86	(49.9%)
7	RESPIRATORY SYSTEM	М	\$256,180	\$140,856	\$18.97	\$9.77	(48.5%)
8	NERVOUS SYS SENSE ORGANS		\$150,011	\$128,186	\$11.11	\$8.89	(19.9%)
Tot	al		\$2,833,133	\$2,629,702	\$209.77	\$182.48	(13.0%)

Cost by Diagnosis Chapter

Metrics	
Prior - Number of Days	580
Current - Number of Days	360
Prior - Days per 1000	257.7
Current - Days per 1000	149.9
Prior - Net Paid per Day	\$2,069
Current - Net Paid per Day	\$2,690
% Change - Days per 1000	(41.8%)
% Change - Net Paid per Day	30.0%
Prior - Number of Admissions	81
Current - Number of Admissions	80
Prior - Admissions per 1000	36.0
Current - Admissions per 1000	33.3
Prior - Net Paid per Admission	\$14,819
Current - Net Paid per Admission	\$12,107
% Change - Admissions per 1000	(7.4%)
% Change - Net Paid per Admission	(18.3%)

Inpatient Utilization

Healthcare Cost Management Summary

Metrics	Physician Primary Care	Physician - OB/GYN	Physician - Specialty	Allied Health	Facility Inpatient	Facility Outpatient	Medical Pharmacy	Total
Submitted Charges	\$460,902	\$253,332	\$1,280,446	\$248,791	\$1,870,877	\$1,686,926	\$1,290	\$5,802,563
Savings Due to Ineligible Charges	\$49,256	\$69,940	\$142,543	\$39,023	\$200,392	\$174,598	\$1,063	\$676,815
Eligible Charges	\$411,646	\$183,392	\$1,137,903	\$209,768	\$1,670,485	\$1,512,328	\$226	\$5,125,748
Savings Due to Discounts	\$131,198	\$74,196	\$457,038	\$48,010	\$705,733	\$601,839	\$0	\$2,018,013
Covered Amount	\$280,447	\$109,196	\$680,866	\$161,758	\$964,752	\$910,490	\$226	\$3,107,735
Savings due to Deductibles	\$14,591	\$4,819	\$33,332	\$25,152	\$4,823	\$57,338	\$0	\$140,054
Savings due to Coinsurance	\$6,109	\$7,528	\$41,612	\$20,774	\$44,444	\$80,000	\$0	\$200,468
Savings due to Copays	\$37,697	\$4,949	\$22,910	\$14,340	\$0	\$13,193	\$0	\$93,088
Gross Payable	\$222,051	\$91,900	\$583,011	\$101,492	\$915,485	\$759,960	\$226	\$2,674,124
Other Savings	\$2,338	\$6,759	\$16,492	\$1,792	\$6,665	\$10,265	\$112	\$44,422
Net Paid	\$219,713	\$85,142	\$566,519	\$99,699	\$908,820	\$749,694	\$115	\$2,629,702
Net Paid PMPM	\$15.25	\$5.91	\$39.31	\$6.92	\$63.06	\$52.02	\$0.01	\$182.48
Net Paid as a % of Grand Total	8.4%	3.2%	21.5%	3.8%	34.6%	28.5%	0.0%	100.0%

HCCMS excluding Managed Pharmacy

Metrics	Submitted Charges	Savings Due to Discounts	Savings due to Deductibles	Savings Due to Coinsurance	Savings due to Copays	Net Paid	Net Paid PMPM	Net Paid as a % of Grand Total
	\$1,194,088	\$279,064	\$0	\$0	\$196,200	\$718,824	\$50.88	100.0%

HCCMS Managed Pharmacy Costs

Metrics
Total Deductible as a % of Total Covered
Amount

Total Coinsurance as a % of Total Covered Amount Total Copay as a % of Total Covered Amount Total Gross Payable as a % of Total Covered Amount Total Other Savings as a % of Total Covered Amount Total Net Paid as a % of Total Covered Amount Total Net Paid as a % of Total Covered Amount Submitted Charges Savings Due to Ineligible Charges \$6,996,652 Savings Due to Discounts \$2,297,078 Covered Amount \$4,022,759 Savings Due to Deductibles \$140,054 Savings Due to Coinsurance \$200,468 Savings Due to Copays \$3,392,948 Other Savings Net Paid \$3,348,526 Net Paid PMPM		
Amount Total Gross Payable as a % of Total Covered Amount Total Other Savings as a % of Total Covered Amount Total Net Paid as a % of Total Covered Amount Submitted Charges Savings Due to Ineligible Charges Eligible Charges \$6,319,837 Savings Due to Discounts \$2,297,078 Covered Amount \$4,022,759 Savings Due to Deductibles \$140,054 Savings Due to Coinsurance \$200,468 Savings Due to Copays \$3,392,948 Other Savings \$44,422 Net Paid		5.0%
Amount Total Other Savings as a % of Total Covered Amount Total Net Paid as a % of Total Covered Amount Submitted Charges Savings Due to Ineligible Charges Eligible Charges \$6,319,837 Savings Due to Discounts \$2,297,078 Covered Amount \$4,022,759 Savings Due to Deductibles \$140,054 Savings Due to Coinsurance \$200,468 Savings Due to Copays \$3,392,948 Other Savings \$44,422 Net Paid	' ' '	7.2%
Amount Total Net Paid as a % of Total Covered Amount Submitted Charges Savings Due to Ineligible Charges Eligible Charges \$6,319,837 Savings Due to Discounts \$2,297,078 Covered Amount \$4,022,759 Savings Due to Deductibles \$140,054 Savings Due to Coinsurance \$200,468 Savings Due to Copays \$3,392,948 Other Savings \$44,422 Net Paid		84.3%
Amount Submitted Charges \$6,996,652 Savings Due to Ineligible Charges \$676,815 Eligible Charges \$6,319,837 Savings Due to Discounts \$2,297,078 Covered Amount \$4,022,759 Savings Due to Deductibles \$140,054 Savings Due to Coinsurance \$200,468 Savings Due to Copays \$289,288 Gross Payable \$3,392,948 Other Savings \$44,422 Net Paid \$3,348,526		1.1%
Savings Due to Ineligible Charges \$676,815 Eligible Charges \$6,319,837 Savings Due to Discounts \$2,297,078 Covered Amount \$4,022,759 Savings Due to Deductibles \$140,054 Savings Due to Coinsurance \$200,468 Savings Due to Copays \$289,288 Gross Payable \$3,392,948 Other Savings \$44,422 Net Paid \$3,348,526		83.2%
Eligible Charges \$6,319,837 Savings Due to Discounts \$2,297,078 Covered Amount \$4,022,759 Savings Due to Deductibles \$140,054 Savings Due to Coinsurance \$200,468 Savings Due to Copays \$289,288 Gross Payable \$3,392,948 Other Savings \$44,422 Net Paid \$3,348,526	Submitted Charges	\$6,996,652
Savings Due to Discounts \$2,297,078 Covered Amount \$4,022,759 Savings Due to Deductibles \$140,054 Savings Due to Coinsurance \$200,468 Savings Due to Copays \$289,288 Gross Payable \$3,392,948 Other Savings \$44,422 Net Paid \$3,348,526	Savings Due to Ineligible Charges	\$676,815
Covered Amount \$4,022,759 Savings Due to Deductibles \$140,054 Savings Due to Coinsurance \$200,468 Savings Due to Copays \$289,288 Gross Payable \$3,392,948 Other Savings \$44,422 Net Paid \$3,348,526	Eligible Charges	\$6,319,837
Savings Due to Deductibles \$140,054 Savings Due to Coinsurance \$200,468 Savings Due to Copays \$289,288 Gross Payable \$3,392,948 Other Savings \$44,422 Net Paid \$3,348,526	Savings Due to Discounts	\$2,297,078
Savings Due to Coinsurance \$200,468 Savings Due to Copays \$289,288 Gross Payable \$3,392,948 Other Savings \$44,422 Net Paid \$3,348,526	Covered Amount	\$4,022,759
Savings Due to Copays \$289,288 Gross Payable \$3,392,948 Other Savings \$44,422 Net Paid \$3,348,526	Savings Due to Deductibles	\$140,054
Gross Payable \$3,392,948 Other Savings \$44,422 Net Paid \$3,348,526	Savings Due to Coinsurance	\$200,468
Other Savings \$44,422 Net Paid \$3,348,526	Savings Due to Copays	\$289,288
Net Paid \$3,348,526	Gross Payable	\$3,392,948
10/010/020	Other Savings	\$44,422
Net Paid PMPM \$233.36	Net Paid	\$3,348,526
	Net Paid PMPM	\$233.36

Cost Sharing and Summary Statistics

HRA Plan Design Status

HRA Plan Design Status Summary - All Coverage Tiers & Plan Labels Start Date: 01/2006 End Date: 08/2007 Health Reimbursement Account (HRA) Explanation Percent of HRA This report provides HRA utilization information for Contribution Number of Percent of claims paid, given the report's data parameters, for all coverage tiers and plan labels. Accounts Accounts The table indicates the number and percentage of the employees and their HRA balances as a percentage 0% 0 0.00% 1-25% 100.00% of HRA contribution, given the report's date parameters. The graph displays the same information in a 26-50% 0 0.00% benchert. 51-75% 0 0.00% The number of accounts includes only those accounts that are active as of the End Date of the report. Therefore, the number of accounts may not equal the 76-99% 0 0.00% 100% or greater 0 0.00% number of subscribers listed on the membership reports. Total 100.00% Number of Accounts 0 26-50% 76-99% 100% or greater 1-25% Percent of HRA Contribution Remaining

HRA Plan Sponsor Statement of Position

Quarter/Year	Beginning Obligation	Initial Contribution Amount	Mid Year Contribution Amount	Termed Roll Off Amount	HRA Paid Amount	Remaining Obligation
1Q2008	\$46,846.51	\$37,000.00	\$21,426.17	\$0.00	\$9,694.75	\$96,077.93
2Q2008	\$96,577.93	\$0.00	\$19,000.00	\$750.00	\$9,641.12	\$107,686.81
3Q2008	\$107,686.81	\$0.00	\$17,800.00	\$650.00	\$9,585.77	\$115,251.04
4Q2008	\$115,251.04	\$0.00	\$26,768.68	\$7,419.21	\$17,762.50	\$551,139.59
Grand Total	\$46,846.51	\$37,000.00	\$84,994.85	\$8,819.21	\$46,684.14	\$551,139.59

HRA Termed Balance

Term Year Num	Term Month Num	Term Qtr Year	HRA Balance
2007	8	3QTR2007	\$400.00
2007	9	3QTR2007	\$1,850.00
2008	1	1QTR2008	\$2,012.00
2008	3	1QTR2008	\$1,150.00
2008	5	2QTR2008	\$1,250.00
2008	6	2QTR2008	\$500.00
2008	10	3QTR2008	\$975.00
2008	11	3QTR2008	\$76,040.06
Total			\$84,177.06

Network Utilization

Network Benefit Level	Network Benefits - UHG Network			Non-I	Network Benefits		Neutral	Neutral Benefits		Total
Provider Participation Status Metrics Category	UHC Network Provider	Non-UHC Network Provider	Total	UHC Network Provider	Non-UHC Network Provider	Total	UHC Network Provider	Non-UHC Network Provider	Total	
Prior - Eligible Charges	\$5,187,050	\$268,904	\$5,455,954	\$28,309	\$342,786	\$371,096	\$671	\$37,908	\$38,579	\$5,865,629
Prior - Eligible Charges as % of Total	88.4%	4.6%	93.0%	0.5%	5.8%	6.3%	0.0%	0.6%	0.7%	100.0%
Current - Eligible Charges	\$4,755,082	\$27,423	\$4,782,505	\$33,389	\$236,101	\$269,490	\$7,608	\$66,146	\$73,754	\$5,125,748
Current - Eligible Charges as % of Total	92.8%	0.5%	93.3%	0.7%	4.6%	5.3%	0.1%	1.3%	1.4%	100.0%
% Change - Eligible Charges	(8.3%)	(89.8%)	(12.3%)	17.9%	(31.1%)	(27.4%)	1033.8%	74.5%	91.2%	(12.6%)
Prior - Discounts	\$1,950,434	\$0	\$1,950,434	\$0	\$0	\$0	\$0	\$0	\$0	\$1,950,434
Prior - Discounts as % of Total	100.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
Current - Discounts	\$1,994,577	\$0	\$1,994,577	\$0	\$0	\$0	\$124	\$0	\$124	\$1,994,701
Current - Discounts as % of Total	100.0%	0.0%	100.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	100.0%
% Change - Discounts	2.3%	0	2.3%	0	0	0	0	0	0	2.3%
Prior - Discounts as % of Eligible Charges	37.6%	0.0%	35.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%
Current - Discounts as % of Eligible Charges	41.9%	0.0%	41.7%	0.0%	0.0%	0.0%	1.6%	0.0%	0.2%	38.9%
Prior – Total Net Paid	\$2,444,643	\$138,098	\$2,582,741	\$15,275	\$206,286	\$221,561	\$184	\$28,647	\$28,831	\$2,833,133
Prior - Net Paid as % of Total	86.3%	4.9%	91.2%	0.5%	7.3%	7.8%	0.0%	1.0%	1.0%	100.0%
Current – Total Net Paid	\$2,399,561	\$22,851	\$2,422,412	\$12,654	\$141,240	\$153,894	\$4,307	\$49,090	\$53,397	\$2,629,702
Current - Net Paid as % of Total	91.2%	0.9%	92.1%	0.5%	5.4%	5.9%	0.2%	1.9%	2.0%	100.0%
% Change – Total Net Paid	(1.8%)	(83.5%)	(6.2%)	(17.2%)	(31.5%)	(30.5%)	2240.9%	71.4%	85.2%	(7.2%)
Prior - Employer Cost Sharing	87.5%	95.5%	87.9%	63.7%	73.6%	72.8%	30.4%	76.0%	75.3%	86.3%

Membership by Month

Membership Year/Month	Single Subscribers	Subscribers plus Spouse	Subscribers plus Child/Children	Subscribers plus Family		Non- Positively Enrolled Dependents	Positively Enrolled Dependents	Total Members
2008-01	351	142	73	390	956	0	1,439	2,395
2008-02	351	141	75	398	965	0	1,459	2,424
2008-03	344	139	73	399	955	0	1,458	2,413
2008-04	343	139	68	399	949	0	1,450	2,399
Total	2,065	834	421	2,384	5,704	0	8,707	14,411