Slide 1 - Slide 1

Employer eServices®	
Welcome to the Eligibility	Based Billing Tutorial
Audience: Employers	
Module Length: approx 13 minutes	
Last Updated: 8/20/2007	
1. Introduction 4. Adjust Invoice 7. Del Payment 2. View Invoice 5. Pay History 8. Edit Payment 3. Pay Invoice 6. Add Payment	Welcome to the Eligibility-Based Billing tutorial. You will learn how to view and perform basic tasks within the Account Summary, Payment History, and Edit Payment Method.

Text Captions

Welcome to the Eligibility-Based Billing tutorial. You will learn how to view and perform basic tasks within the Account Summary, Payment History, and Edit Payment Method.

Audience: Employers

Module Length: approx 13 minutes

Last Updated: 8/20/2007

Welcome to the Eligibility-Based Billing Tutorial



Slide 2 - Slide 2

Employer eServices®		
Welcon	ne to the Eligibility-	Based Billing Tutorial
Audience: Employers		
Module Length: appr	ox 13 minutes	
Last Updated: 8/20/2	007	
1. Introduction 4. Adjust Invoice 2. View Invoice 5. Pay History 3. Pay Invoice 6. Add Payment	7. Del Payment 8. Edit Payment	As you proceed, you may use the controls at the bottom of this window to rewind, pause, or skip ahead during playback.

Text Captions

As you proceed, you may use the controls at the bottom of this window to rewind, pause, or skip ahead during playback.

Welcome to the Eligibility-Based Billing Tutorial

Audience: Employers

Module Length: approx 13 minutes

Last Updated: 8/20/2007

Employer eServices®

Slide 3 - Slide 3

Employer eServices®										
Welcome to the Eligibility-Based Billing Tutorial										
Audience: Employers										
Module Length: appr	ox 13 minutes									
Last Updated: 8/20/2	007									
1. Introduction 4. Adjust Invoice 2. View Invoice 5. Pay History 3. Pay Invoice 6. Add Payment	7. Del Payment 8. Edit Payment	To move from one section to another, click the menu buttons found above the playback controls.								

Text Captions

To move from one section to another, click the menu buttons found above the playback controls.

Welcome to the Eligibility-Based Billing Tutorial

Audience: Employers

Module Length: approx 13 minutes

Last Updated: 8/20/2007



Slide 4 - Slide 4

Employer eServices®											
Welcome to the Eligibility-Based Billing Tutorial											
Audience: Employers											
Module Length: appr	ox 13 minutes										
Last Updated: 8/20/2	007										
1. Introduction 4. Adjust Invoice 2. View Invoice 5. Pay History 3. Pay Invoice 6. Add Payment	7. Del Payment 8. Edit Payment	Also, please note that your screens may be a bit different from the ones you'll see in this tutorial. The difference depends on your contractual agreement.									

Text Captions

Also, please note that your screens may be a bit different from the ones you'll see in this tutorial. The difference depends on your contractual agreement.

Welcome to the Eligibility-Based Billing Tutorial

Audience: Employers

Module Length: approx 13 minutes

Last Updated: 8/20/2007

Employer eServices®

Slide 5 - Slide 5

Employer eServices®											
Welcome to the Eligibility-Based Billing Tutorial											
Audience: Employers											
Module Length: appr	ox 13 minutes										
Last Updated: 8/20/2	007										
1. Introduction 4. Adjust Invoice 2. View Invoice 5. Pay History 3. Pay Invoice 6. Add Payment	7. Del Payment 8. Edit Payment	Finally, remember that all sample information you'll see in this tutorial is fictitious. Any resemblance to existing individuals or companies is purely coincidental.									

Text Captions

Finally, remember that all sample information you'll see in this tutorial is fictitious. Any resemblance to existing individuals or companies is purely coincidental.

Welcome to the Eligibility-Based Billing Tutorial

Audience: Employers

Module Length: approx 13 minutes

Last Updated: 8/20/2007



Slide 6 - Slide 6

[™] Employer eServices [™]							
Enrollment ID Cards Claims Rilling	Reports	Banking	ManageAccess		Help	Training	Tutorials
12							Log Out
Welcome Timothy Jo,							=
Employer eServices is your online, real-tir	ne gateway	to eliaibili	tv and enrollment ch	anges, claim status	. repor	tina. billina	and
much more.	no gatoria,	to ongioni			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	ang, ening	
Hot Topics! Click on one of the following	links for up	to the min	ute news and inform	nation:			
Resources Click here to access:	<u>Network</u> Click here	Intorma e to acces:	tion s:	Programs and Click here to acc	Servic cess:	<u>es</u>	
Benefit Plan Coverage Documents	Network	Changes		Behavioral Hea	<u>alth</u>		
Brochures & Forms	Network	CFact She	<u>ets</u>	Care Coordina	tion		
Communication Resource Center	Network	<u> Maps</u>		Care24			
Contact Us	Provide	r Directory	L	Healthy Pregna	ancy Pr	<u>ogram</u>	
Health & Wellness Reporting	UnitedH	ealth Pren	nium Designation	Pharmacy Proc	<u>iram</u>		
<u>Help</u>	Program	<u>n</u>		Specialized Net	<u>tworks</u>		
<u>myuhc.com</u>				UnitedHealthca	ire Extr	as	
Other Resources							
Oxford Health Web Site							
<u>SAS 70</u>							
			nenu option to	voice, roll your r view the Billing	nouse Lsub-r	e over the nenu	Billing
By using this web site you agree to our <u>internet Servic</u>	<u>e Agreement (</u>	Jontact US		,	10401		
This is a private web site containing confidential info of the web site and / or the data contained on the site	rmation. Autho e may be groun	rized site us Ids for penali	er ti				

Text Captions

To locate an invoice, roll your mouse over the Billing menu option to view the Billing sub-menu.



Slide 7 - Slide 7

Employer eServices [™]					
Enrollment ID Cards Claims <mark>Billing</mark> Act hi d	Reports Banking № NightBoxary Payment His	1anageAccess story Edit Paymer	Hel	p Training	Tutorials
Welcome Timothy Jo,					
Hot Topics! Click on one of the following	inne gateway to eligibility I links for up to the minut	e news and inform	ation:	orang, billing	ano
Resources Click here to access: Benefit Plan Coverage Documents Brochures & Forms Communication Resource Center Contact Us Health & Wellness Reporting Help myuhc.com Other Resources Oxford Health Web Site SAS 70	Network Informatic Click here to access: Network Changes Network Fact Sheets Network Maps Provider Directory UnitedHealth Premiu Program	<u>αn</u> Σ um Designation	Programs and Serv Click here to access: Behavioral Health Care Coordination Care24 Healthy Pregnancy Pharmacy Program Specialized Network UnitedHealthcare Ex	<mark>rices</mark> Program (<u>s</u> (tras	101
By using this web site you agree to our <u>Internet Serv</u> This is a private web site containing confidential inf of the web site and / or the data contained on the sit	i <u>ce Agreement Contact Us</u> prmation. Authorized site user re may be grounds for penaltiv	Click the Acco	unt Summary menu	option.	

Text Captions

Click the Account Summary menu option.



Slide 8 - Slide 8

Employer eServices [™]					
Enrollment ID Cards Claims <u>Bill</u>	ling Reports Banking	ManageAcce	55	Help 1	raining Tutorials
Ac	ount Summary Payment I	History Edit P	ayment Method		Log Out
Account Summary					<u>Billing H</u>
As of 11/11/2007 Customer: AC 153 Last Payment Rec'd: Last Payment Amount:	513 C1 Cust 1		Billing Custom Next Paymen Next Payme Curre	er Number: 39 เติปเติษอิตอั: 6/ (259 x 87) เริ่องกายอริ่ง \$9 nt Balance: \$9	90099 /01/2007 98.00 98.00
Open Invoices: View Closed	<u>d Invoices</u>			Select All	Deselect All
△ <u>Invoice</u> <u>Invoice</u> <u>Due</u> Date ♥ Num ♥ Date ♥ Poli	licies Coup Coup	<mark>:overage</mark> Pay Type▼ Per	ment(s) Adjustr nding 7 Pendir	nent Amount 7	Outstanding Pa Balance TInvc
5/11/07 0009235985 6/01/07 71 71 71 71 71 71 71 71 71 71	11963 1 List 1 11966 11967 11968 11969	NAT PPO- NO-HMO POS-PPO	×	\$98.00	\$98.00 C
< Previous 1 Next > Show All			Τι	otal: \$98.00	\$98.00
C FICEIDUS I NORCE SHOW HI		The Acco	unt Summary s	creen display	rs an overview of
Aging: Future 0-30 to op to so	31-60 61-9 40.00 40.00	your acco screen, yo next payr	ount status. In th ou will see basi nent.	c information	corner of this regarding your

Text Captions

The Account Summary screen displays an overview of your account status. In the upper right corner of this screen, you will see basic information regarding your next payment.



Slide 9 - Slide 9

Emplo	yer <mark>e</mark> S	ervices	1								
Enrollmen	ID Car	ds Claims	<u>Billing</u>	Reports	Banking	Manage	Access		Help	Training	Tutorials
			Account S	ummary	Payment	History E	dit Payment I	Method			Log Out
			10								
											^
											<u>Billing H</u>
Account	Summar	y									
As of 11/	11/2007										
	Cus	tomer: Al	C 15513 C	1 Cust 1			Billing	Customer Nu	mber:	390099	
Las	t Payment	Rec'd:					Next	Payment Due	Date:	6/01/2007	
Last I	'ayment A	mount:					Ne	xt Payment Ar	nount:	\$98.00	
								Current Ba	lance:	\$98.00	
Open Ir	voices:	<u>View Cl</u>	osed Invoid	<u>bes</u>				s	elect All	Des	elect All
	<u>ce</u> <u>Invoi</u>	<u>ce</u> <u>Due</u>	Policies	Bill	Invoice	Coverage	Payment(s)	Adjustment	Amount	7 Outstan	ding Pa
<u>Date</u> 1 5/11/	17 000923	Y <u>Date</u> Y	711963	Group	list	NAT PPO-	Pending Y	Pending Y	¢98	Balanc	
5/11/	000723	<u></u> 0,01,07	711966	1	List	NO-HMO			\$ \$ \$ \$	<u>.</u>	
			711967			POS-PPO					
			711969								
								Total:	\$98.0	00 \$9	8.00
< Previ	ous 1 Ne	xt > <u>Show A</u>									1 01
										Dav Calasta	Unvoince
						Below	v a tahle liq	te vour our	ent oner	n invoices	Sort the
Aging						list of	invoices by	clicking on	any col	umn head	er
	-								,		
Fu	ture	0-30	3	1-60	61-	91					
<		#10 00		n nn		111					

Text Captions

Below, a table lists your current open invoices. Sort the list of invoices by clicking on any column header.



Slide 10 - Slide 10

Employer eServ	vices⁵™	1								
Enrollment ID Cards	Claims	<u>Billing</u> R	eports	Banking	Manage	Access		Help	Training	Tutorials
		Account S	ummary	Payment	: History E	dit Payment M	lethod			Log Out
										^
										<u>Billing H</u>
Account Summary										
As of 11/11/2007										
Custom	er: AC	C 15513 C1	Cust 1			Billing	Customer Nu	mber: 3	390099	
Last Payment Rec	e'd:					Next	Payment Due	Date: 6	5/01/2007	
Last Payment Amou	int:					Nex	t Payment An	nount: s	\$98.00 \$98.00	
							Current Ba	lance: s	\$98.00	
Open Invoices:	View Cl	osed Invoic	es				s	elect All	Des	elect All
	Due	Policies	Bill	Invoice	Coverage	Payment(s)	Adjustment	Amount	7 Outstan	ding Pa
5/11/07 000923598	56/01/07	711963	Group T	List	NAT PPO-	Yending Y	Pending Y	\$98.0	D \$9	<u>e r Invc</u> 18.00
		711966	-		NO-HMO			4	-	_
		711967			POS-PPO					
		711969								
a Durantiana di Maruka	Cham A						Total:	\$98.0	0 \$9	B.OO
< Previous 1 Next >	SNOW A	<u></u>								1 01
									Dav Caladar	Invoince
					You ca	an filter vou	r results by	clicking (on the fur	inel-
Aging:					shape	d filter icon	next to eac	h colum	n heading	g. Results
Future	0-30	21	-60	61-	🚽 match	ing your se	arch criteria	a will ther	n display.	
*0.00	#no nn		0.00	#0.	20					
<										

Text Captions

You can filter your results by clicking on the funnel-shaped filter icon next to each column heading. Results matching your search criteria will then display.



Slide 11 - Slide 11

Employ	ver <mark>e</mark> Servi	ces [∞]							
Enrollment	ID Cards C	laims <u>Billing</u> Re	ports Banking	ManageAcces	55	Не	lp Training	Tutorials	
		Account Sur	nmary Payment I	History Edit Pa	yment Method			Log Out	
unt Summa 11/11/2007	ry						Billing	<u>Help</u>	
Cu Last Paymen ast Payment A	stomer: AC t Rec'd: Antount:	15513 C1 Cust 1		Billing Next Nex	Customer Nur Payment Due t Payment Am Current Bal	mber: 390) Date: 6/01 hount: \$98, lance: \$98,)99 /2007 00 00	ш	
n Invoices: <u>voice Invo te 7 Nun</u> /11/07 <mark>(Highlig</mark>	View Clo Due Date 7 26655 6/01/07	sed Invoices Policies 7 Bill Group 7 711963 1 711966 711967 711968 711968 711968	Invoice Coverad Type 7 Type 7 List NAT PPC NO-HMO POS-PPC	Pending Pending - X - X	Si Adjustment Pending	alect All Amount 7 0 \$98.00	Deselect All	Pay voice	
Total: \$98.00 revious 1 Next > Show All 1 of 1									
ing:	0.20	21.60	(1.00	To retrieve invoice, cli	additional i ck the invoid	nformation ce number l	about a par ink.	ticular	
	U-3U #00.00	31-60 #0.00	61-90 40.00						

Text Captions

To retrieve additional information about a particular invoice, click the invoice number link.



Slide 12 - Slide 12

Employer eServices [™]					
Enrollment ID Cards Claims <u>Bil</u>	<mark>ling Reports Banking M</mark> count Summary Payment Hi	Manage# istory Ec	Access dit Payment Method	Help	Training Tutorials
	,				
Invoice Number: Invoice Date: Billing Customer Number: Bill Group: Coverage Period: Due Date: Total Invoice Amount: Invoice Summary	0009235985 May 11, 2007 390099 1 06/01/2007 - 06/30/2007 Jun 01, 2007 \$98.00		Development Download Invoice Irint Invoice Irint Remittance Stub Pay Invoice Request Adjustment View All Details		Billing Help
Description	Em C	ployee Count	Yolume (000's)	Rate	Net Amount
Group 1 Plan 1 Employee Only Planeighlight Box E(1:19:0;203)Only PlaM:31; Y:357) Employee Only		1 1 The Inv	voice Summary scree	\$10.00 \$22.00 n display	\$10.00 \$22.00 s. Invoice details
Plan 4 Employee Only Plan 5	au -	are list	ted by coverage type.		

Text Captions

The Invoice Summary screen displays. Invoice details are listed by coverage type.



Slide 13 - Slide 13

Employer eServices [™]					
Enrollment ID Cards Claims <u>Bi</u> Ar	illing Reports Banking	Manage History E	Access Edit Payment Method	Help	Training Tutorials
Invoice Number: Invoice Date:	: 0009235985 : May 11, 2007		Options: Download Invoice		Billing Help
Billing Customer Number: Bill Group: Coverage Period: Due Date: Total Invoice Amount :	: 390099 : 1 : 06/01/2007 - 06/30/2007 : Jun 01, 2007 : \$98.00		Print Invoice Print Remittance Stub Pay Invoice Request Adjustment View All Details		
Invoice Summary Description	Er	mployee Count	Volume (000's)	Rate	Net Amount
Group 1 Plan 1 Ernig Yanhe Boxly Plan 2 Employee Only		1		\$10.00 \$22.00	\$10.00 \$22.00
Plan 3 Employee Only Plan 4 Employee Only Plan 5	IIII	To vi∉ on an	ew invoice information y blue underlined entry	at the en in the De	nployee level, click escription column.

Text Captions

To view invoice information at the employee level, click on any blue underlined entry in the Description column.



Slide 14 - Slide 14

Employ	yer <mark>e</mark> Se	ervices	n							
Enrollment	ID Card	ls Claims	Billing	Reports Bankir	g Mana	geAccess		Help	Training	Tutorials
			Account	Summary Payme	nt History	Edit Paymen	t Method			Log Out
	I	nvoice Numl	ber: 000'	9235985		Options:			<u>Bill</u> < Back	ing Help
E	illing Cus Ci	Invoice D tomer Numb Bill Gro overage Per Due D	ate: May ber: 390 oup: 1 iod: 06/(ate: Jun	11, 2007 099 01/2007 - 06/30/20 01, 2007	07	Download Ir Print Invoice Print Remitt Pay Inv	ance Stub			
	Fotal Inv	voice Amou	ınt: \$98	.00		Reques	t Adjustment			≣
Invoid	e Detail									
Highlig P(88	ht Box 동동2)	<u>Nam</u>	<u>ne</u> 7	<u>Plan</u> 🖗	Sul	bscriber ID	<u>Coverage</u> 7	<u>Volume</u> (000's)	₽ ▼ Highlit A(72	#1960x #95)
(X 739)	96354) A	AGUILA, YOE	31	Plan 1	001	55131111-00	EE-ONLY		(X4	677:00
< Pre		Next > <u>Sho</u>	<u>IW All</u>						< Back	
					A li inc	st of employ luding Policy	ee coverage Number and	informati I Charge	on displ Amounts	ays, S.
By using this we	b site you a	gree to our <u>Int</u>	ernet Service	e Agreement <u>Contact U</u>	<u>5</u>					

Text Captions

A list of employee coverage information displays, including Policy Number and Charge Amounts.



Slide 15 - Slide 15

En	iploy	ver <mark>e</mark> S	ervices	sm					
Enroll	ment	ID Car	ds Clain	ns <u>Billing</u>	Reports Banking	ManageAccess		Help Tra	ining Tutorials
				Account	Summary Payment H	listory Edit Paymen	t Method		Log Out
									<u>Billing Help</u>
	Bi	illing Cu (Invoice Nu Invoice Istomer Nu Bill (Coverage F Due	mber: 000 Date: Ma mber: 390 Group: 1 Period: 06/ Date: Jun	09235985 y 11, 2007 0099 01/2007 - 06/30/2007 01, 2007 B.00	Options: Dovtlighlightigh Print Invoice Print Remitt Pay Inv Reques	ance Stub voice		< Back
1	Invoice	e Deta	il	, and the second s					
	Polic	<u>. y</u> 7	<u>N</u>	ame 7	<u>Plan</u> ♥	Subscriber ID	<u>Coverage</u> 7	<u>¥olume</u> <u>(000's)</u> ₹	Charge Amount
	7119	963	AGUILA, Y	OBI	Plan 1	00155131111-00	EE-ONLY		\$10.00
	< Prev	vious 1	Next > §	how All					1 of 1
		43							< Back
By using	I this web) site you	agree to our	Internet Servi	e Agreement <u>Contact Us</u>	You can downlo by clicking the I This option is a and Invoice Def	ad a copy of Download Inv vailable on bo tail screens.	an invoice f oice link und oth the Invoid	or your records ler Options. ce Summary

Text Captions

You can download a copy of an invoice for your records by clicking the Download Invoice link under Options. This option is available on both the Invoice Summary and Invoice Detail screens.



Slide 16 - Slide 16

En	nploy	ver <mark>e</mark> S	ervices	n									
Enroll	ment	ID Car	ds Claims	<u>Billing</u>	Reports Banking I	ManageAccess		Help Tra	ining Tutorials				
				Account	Summary Payment Hi	story Edit Payment	t Method		Log Out				
Billing Invoice Number: 0009235985 Options: < Back Invoice Date: May 11, 2007 Download Invoice Billing Customer Number: 390099 Print Invoice Bill Group: 1 Print Remittance Stub Coverage Period: 06/01/2007 - 06/30/2007 Pay Invoice Due Date: Jun 01, 2007 Request Adjustment													
				ate: Juli		Reques	t Adjustment						
1	Invoice	e Detai	Voice Amo	nut: \$98	.00								
	Polic	.y ₹	<u>Nan</u>	n <u>e</u> 7	<u>Plan</u>	Subscriber ID 7	<u>Coverage</u> 7	<u>¥olume</u> (000's)₹	Charge Amount				
İ	7119	963	AGUILA, YOE	31	Plan 1	00155131111-00	EE-ONLY		\$10.00				
	< Prev	vious 1	Next > Sho	<u>IIA wo</u>			->>		1 of 1				
								Hig	ituight Box				
						To return to the Back button.	Invoice Sumr	nary screen	, click the				
By using) this web	site you .	agree to our <u>Int</u>	ernet Service	e Agreement <u>Contact Us</u>								

Text Captions

To return to the Invoice Summary screen, click the Back button.



Slide 17 - Slide 17

Employer eServices [™]					
Enrollment ID Cards Claims <u>Bil</u> Ac	ling Reports Banking	Manage <i>i</i> History E	Access dit Payment Method	Help	Training Tutorials
Invoice Number: Invoice Date: Billing Customer Number: Bill Group: Coverage Period: Due Date: Total Invoice Amount: Invoice Summary	0009235985 May 11, 2007 390099 1 06/01/2007 - 06/30/2007 Jun 01, 2007 \$98.00	2 2 3 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	Detions: Download Invoice Print Invoice Print Remittance Stub Pay Invoice Request Adjustment View All Details		Billing Help
Description	E	mployee Count	Volume (000's)	Rate	Net Amount
<u>Group 1</u> <u>Plan 1</u> <u>Employee Only</u> <u>Plan 2</u>		1		\$10.00	\$10.00
Employee Only <u>Plan 3</u> <u>Employee Only</u> <u>Plan 4</u> <u>Employee Only</u> <u>Plan 5</u>		1 To reti Back I	urn to the Account Sur button.	\$22.00 nmary so	\$22.00

Text Captions

To return to the Account Summary screen, click the Back button.



Slide 18 - Slide 18

Employ	yer <mark>e</mark> Ser	vices ^{₅m}										
Enrollment	ID Cards	Claims	<u>Billing</u> R	eports E	Banking	Manag	eAcces	5		Help	Training	Tutorials
		[Account S	ummary	Payment H	listory	Edit Pa	yment Metho	d			Log Out
												Ê
											<u>Billing</u>	<u>Help</u>
ount Summa	ry											1
11/11/2007												1
Cu	stomer:	AC 15513	C1 Cust 1				Billing	Customer N	umber: 3'	90099		
Last Paymer	it Rec'd:						Next	Payment Due	e Date: 6,	/01/20	107	
ast Payment /	Amount:						Nex	current B	mount: \$' alance: \$'	98.00 98.00		=
n Invoices:	View	<u>Closed Inv</u>	oices					H	ğalight 88x		Deselect All	
te 7 Nur	n¶ Due N¶ Date	Policie	s 7 Bill Group		Coverac Type 7	le Payn Pend	<u>ient(s)</u> lina 7	Adjustmen Pendina 7	t <mark>Amount</mark> 7	Outs Bala	tanding <u>l</u> ance7 In	voice
/11/07 00092	359856/01/	07 71196	3 1	List	NAT PPC	-	X		\$98.00		\$98.00	
		71196	6 7		POS-PP(
		71196	8								I '	=~
		/1190	2		1			Total:	\$98.00		\$98.00	
revious 1 Ne	ext > <u>Show</u>	All									1	of 1
										av Cali	oted Inveloes	
						Тор	av one	e or more ir	nvoices, s	elect	its check	oox under
ing:						the F	^p ay Inv	oice colum	in. To pay	all op	oen invoid	es, click
Future	0-30		31-60	61	-90	the S	Select	All button. I	Next, click	the F	Pay Selec	ted
#0.00	*00.00		#0 00	*0	00	Invoi	ce but	ton.				

Text Captions

To pay one or more invoices, select its checkbox under the Pay Invoice column. To pay all open invoices, click the Select All button. Next, click the Pay Selected Invoice button.



Slide 19 - Slide 19

Emp	ployer e	Servi	ices⁵™												
Enrollm	ent ID C	ards C	laims <u>B</u>	Billing	Reports	Banking	Manag	JeAcces	55		ł	telp	Training	Tutor	ials
			A	Account (Summary	Payment	History	Edit Pa	yment Meth	od				Log O	ut
															- ^
unt Sur	nmary												<u>Billinq</u>	Help	
11/11/2	007														
	Custome	er: AC	: 15513 (C1 Cust	1			Billing	Customer	Numbe	er: 39	0099			
ast Paym	yment Rec Ient Amour	a: nt:						Next Ne>	rayment Di kt Payment	ue Dat Amour	:e: 6/ nt: \$9	01/20 98.00	07		=
									Current	Balanc	e: \$9	98.00			
n Invoid	ces:	View Clo	osed Invo	lices					[Selec	t All	[Deselect All		
te	Invoice Num	<u>Due</u> Date ₹	Policies	₹ Bil Grou	l <u>Invoic</u> p ▼ Type ▼	e Covera Type T	ge <mark>Payr</mark> Pen	nent(s) ding 7	Adjustme Pending	nt 7 Am	ount 7	Outst Bala	tanding Ince 7 In	Pay voice	
/11/07 00	009235985	6/01/07	711963		List	NAT PPO	0- 0	×			\$98.00		\$98.00		
			711967	,		POS-PP	ŏ							<u> </u>	
			711969	i					Tota	1	408 NN		¢98.00	L	
revious	1 Next >	<u>Show A</u>	.11						100		\$ 90.00		\$ 90.00 1	of 1	
											Pa	ay Righ	light Boxoice:		
laar													, 	<u>v</u>	
ing.															
Future	•	0-30		31-60	61	-90	91-	120	120-	+	Total	Past	Due Balar	nce	~
<							ш								>

Text Captions



Slide 4 - Slide 4

Emplo	yer <mark>e</mark> Serv	rices ^{₅m}							
Enrollment	ID Cards	Claims	<u>Billinq</u>	Reports Banking	ManageAcc	ess	Help	Training	Tutorials
			Account	Summary Payment	t History Edit P	ayment Method			Log Out
Pay Sele	cted Invoice	es						<u>Billing</u>	<u>A</u> Help
Invoice Date	Invoice Number	Due Date	Bill Group	Total Amount Due	Amount Paid	R	eason Code		
5/11/07	0009235985	6/01/07	1	\$98.00	<mark>\$98.00</mark>	- none -		~	
				Total Payment: 💲	98.00	Please select a Rea the amount paid is	son Code for not equal to f	each line w	vhere due.
Please Payment Account:	Edita's Cycl	this payı e 4 esbp Cor	ment wi	ill be received in a 4321 Payr Da	nent te : 05/31/2007	h the terms speci Please N after 5P process	ified in your Note: Paymer M Eastern Tir ed on the nex	• contract its submitte ne will be tt business i	d day.
Bv usina this w	eb site vou aaree	to our Inte	rnet Servio	ce Agreement Contact Us					<u>×</u>

Text Captions

The Payment screen lists the payment amounts for each selected invoice. Verify that the amounts are correct. To change the payment amount for an invoice, enter the correct amount in the Amount Paid field.



Slide 5 - Slide 5

Emplo	yer <mark>e</mark> Serv	vices⁵™						
nrollment	ID Cards	Claims	<u>Billing</u>	Reports Banking	ManageAcco	ess H	elp Training	Tutorials
			Account	Summary Payment	: History Edit P	ayment Method		Log Out
Pay Sele	cted Invoic	95					Billing	<u>Help</u>
Invoice Date	Invoice Number	Due Date	Bill Group	Total Amount Due	Amount Paid	Reason (Code	
5/11/07	0009235985	6/01/07	1	\$98.00	\$98.00	- none -	~	
				Total Payment: \$	98.00	Please select a Reason Coc the amount paid is not equa	le for each line v al to the amount	where due.
Please Payment Account:	ensure that t Edita's Cycl	this pays e 4 esbp Cor	ment wi p pmnt * ntinue	ill be received in a 4321 V Payr Da Cancel	nent 05/31/2007 te :	h the terms specified in Please Note: Pa after SPM Easter processed on th	your contract yments submitte 'n Time will be e next business	:d day.
θv usina this w	eb site vou aaree	to our Inte	met Servi	ce Aareement Contact Us				×
								>

Text Captions

The Payment screen lists the payment amounts for each selected invoice. Verify that the amounts are correct. To change the payment amount for an invoice, enter the correct amount in the Amount Paid field.



Slide 6 - Slide 6

Emplo	yer <mark>e</mark> Serv	vices⁵™							
Enrollment	ID Cards	Claims	<u>Billing</u>	Reports Banking	ManageAcce	55	Help	Training	Tutorials
			Account	<u>summary</u> Paymen	CHISTORY Ealt P	ayment Method			Log Out
Pay Sele	cted Invoic	es						Billing	<u>Help</u>
Invoice Date	Invoice Number	Due Date	Bill Group	Total Amount Due	Amount Paid	Re	ason Code		
5/11/07	0009235985	6/01/07	1	\$98.00	50.00	- DODE -		-	
				Total Payment:	98.00	Please select a Reas the amount paid is n	on Code for ot equal to f	each line v the amount	/here due. ■
Please Paymen Account:	ensure that	this pay le 4 esbp Cor	ment w p pmnt * ntinue	ill be received in a Pays A321 Cancel	nent 05/31/2007 te :	h the terms specif Please No after 5PM processe	ied in your ote: Paymer 1 Eastern Tir d on the ne>	• contract Its submitte ne will be tt business i	d day.
By usina this w	eb site vou aaree	to our Inte	rnet Servi	ce Aareement Contact Us					×

Text Captions



Slide 7 - Slide 7

Emplo	yer <mark>e</mark> Serv	vices⁵™								
Enrollment	ID Cards	Claims	<u>Billing</u>	Reports Banking	ManageAcce	255	Help	Training	Tutorial	s
			Account	Summary Payment	t History Edit P	ayment Method			Log Out	
Pay Sele	cted Invoic	es						<u>Billing</u>	<u>Help</u>	^
Invoice Date	Invoice Number	Due Date	Bill Group	Total Amount Due	Amount Paid	Reas	on Code	!		
5/11/07	0009235985	6/01/07	1	\$98.00	\$50.00	none				
				Total Payment:	50.00	Please select a Reason the amount paid is not	Code for equal to	r each line w the amount	vhere due.	
Please Paymen Account:	ensure that	this pay le 4 esbp Cor	ment w p pmnt * ntinue	ill be received in a Pays 4321 V Da Cancel	nent 05/31/2007 te :	h the terms specified Please Note after 5PM Ea processed o	l in your Paymer Istern Tir n the ne:	r contract nts submitte ne will be «t business o	d day.	
By usina this w	eb site vou aaree	to our Inte	rnet Servi	ce Aareement Contact Us					>	~

Text Captions



Slide 8 - Slide 8

Emplo	yer <mark>e</mark> Serv	vices⁵™						
Enrollment	ID Cards	Claims	<u>Billing</u>	Reports Banking	ManageAcce	855	Help Training	Tutorials
			Account	t Summary Paymen	t History Edit P	ayment	Method	Log Out
Pay Sele	ected Invoice	es					Billing	<u>. Help</u>
Invoice Date	Invoice Number	Due Date	Bill Group	Total Amount Due	Amount Paid		Reason Code	
5/11/07	0009235985	6/01/07	1	\$98.00	\$50.00		none	
Please Paymen Account:	ensure that	this pay le 4 esbp Cor	ment w p pmnt * ntinue	Total Payment: Image: Second state s	ccordance with ment 05/31/2007	Please s the amo h the te	Payment by other Payment Type Pending product dispute Pay based on payroll cycle Split accountability for payment Dispute proration Pending eligibility changes Pending rate changes Other	where t due.
By using this w	eb site vou acree	to our Inte	met Servi	ce Aareement Contact Us				~

Text Captions



Slide 9 - Slide 9

Emplo	yer <mark>e</mark> Serv	vices⁵™							
Inrollment	ID Cards	Claims	<u>Billing</u>	Reports Banking	ManageAcc	ess	Help	Training	Tutorials
			Account	t Summary Payment	t History Edit P	ayment	Method		Log Out
Pay Sele	ected Invoice	es						<u>Billing</u>	<u>Help</u>
Invoice Date	Invoice Number	Due Date	Bill Group	Total Amount Due	Amount Paid		Reason Code		
5/11/07	0009235985	6/01/07	1	\$98.00	\$50.00		none	*	
Please Paymen Account:	ensure that ^t Edita's Cycl	this pays le 4 esbp Cor	ment wi	Total Payment:	ccordance wit ment 05/31/2007	Please s the amo h the te	none Payment by other Payment Ty Pending product dispute Pay based on payroll cycle Split accountability for paymer Dispute proration Pending eligibility changes Pending rate changes Other	pe nt nt t te	vhere due, d day.
av usina this w	eb site vou agree	to our Inte	met Servi	ce Aareement Contact Us					

Text Captions



Slide 10 - Slide 10

]	Employer eServices ⁵⁷⁷										
En	rollment	ID Cards	Claims	<u>Billing</u>	Reports Banki	ng ManageAcc	ess Help	Training	Tutoria	als	
				Account	t Summary Payme	ent History Edit P	'ayment Method		Log Out	t	
										•	
	Dau Solo	ctod Invoic	D C					<u>Billing</u>	<u>Help</u>		
	ruy Seie										
	Invoice	Invoice	Due	Bill	Total Amount Du	Amount Paid	Peacon Code				
	5/11/07	0009235985	6/01/07	1	\$98.0	0 \$50.00	Pending rate changes	~			
					Total Payment:	\$50.00	Please select a Reason Code for	each line w	here		
					rotar Payment.	400.00	the amount paid is not equal to t	the amount	due.	=	
	Please	ensure that	this pay	ment w	ill be received in	accordance wit	h the terms specified in your	contract			
	Payment	Edita's Ovel	la 1 ochn	n nmnt *	1321 P	unent 05/31/200	Please Note: Paymer	its submitte ne will be	d		
	Account:	Luita's Cyci	ie 4 esup	p pinni	4321	Date : L	processed on the nex	t business (day.		
			Cor	ntinue	Cancel]					
Bvı	usina this w	eb site vou aoree	to our Inte	rnet Servi	ce Aareement Contact L	ls				~	
<											

Text Captions

Verify the payment account number listed is the correct account you want to pay.



Slide 11 - Slide 11

	Emplo	yer <mark>e</mark> Serv	vices ^{₅m}							
En	rollment	ID Cards	Claims	<u>Billing</u>	Reports Banki	ing	ManageAcc	ess	Help Training Tuto	rials
				Account	t Summary Paym		History Edit P	ayment	Method Log	Out
										Ĩ
	Pay Sele	cted Invoic	es						<u>Billing Help</u>	
	. u, sen									
	Invoice Date	Invoice Number	Due Date	Bill Group	Total Amount Di	ue	Amount Paid		Reason Code	
	5/11/07	0009235985	6/01/07	1	\$98.0	00	\$50.00		Pending rate changes	
-			1	1	Total Payment:	\$5	50.00	Please s	select a Reason Code for each line where	
					•			the amo	ount paid is not equal to the amount due.	
	Please	ensure that	this pay	ment w	ill be received in	n ac	cordance wit	h the te	erms specified in your contract	
	Payment	t Edita's Cvcl	le 4 esbp	* tnma a	′ 432 1 - ∨	aym Dat	nent te : 05/31/2007	7 🗖	Please Note: Payments submitted	
	Account:	Edita's Cγcl	e 4 esbp	o pmnt *	4321	1			processed on the next business day.	
			Cor	ntinue	K Cancel					
Bv	usina this w	eb site vou aoree	to our Inte	rnet Servi	ce Aareement Contact	Us				~
<							1111			

Text Captions

Verify the payment account number listed is the correct account you want to pay.

27 of 74



Slide 12 - Slide 12

	Emplo	yer <mark>e</mark> Serv	∕ices℠						
En	rollment	ID Cards	Claims	<u>Billing</u>	Reports Banking	ManageAcce	ess Help Training Tuto	rial	s
				Account	Summary Payment	t History Edit P	ayment Method Log	Out	
									^
							Billing Help		
	Pay Sele	cted Invoic	es						
	Invoice	Invoice	Due	Bill		Amount			
	Date	Number	Date	Group	Total Amount Due	Paid	Reason Code		
	5/11/07	0009235985	6/01/07	1	\$98.00	\$50.00	Pending rate changes 🛛 💙		
					Total Payment:	50.00	Please select a Reason Code for each line where the amount paid is not equal to the amount due.		
-	Please	ensure that	this pay	ment w	ill be received in a	ccordance wit	h the terms specified in your contract		
	Deverage				Pavi		Please Note: Payments submitted		
	Account:	Edita's Cycl	le 4 esbp	p pmnt *	4321 🔽 🛛 Da	ate : 05/31/2007	/		
			Co	ntinue	Cancel				
Bv く	usina this w	eb site vou aoree	to our Inte	rnet Servi	ce Adreement Contact Us			>	~
- 1									

Text Captions

Verify the payment date, the default is 'today's date'. To schedule a payment for a future date, enter the date manually or click the calendar icon to select the desired date.



Slide 13 - Slide 13

Emplo	yer <mark>e</mark> Serv	∕ices℠					
nrollment	ID Cards	Claims	<u>Billing</u>	Reports Banking	ManageAcc	ess Help Trainin	g Tutorials
			Account	r Summary Paymen	t History Ealt F	'ayment Method	Log Out
						Billir	ng <u>Help</u>
Pay Sele	cted Invoice	es					
Invoice Date	Invoice Number	Due Date	Bill Group	Total Amount Due	Amount Paid	Reason Code	
5/11/07	0009235985	6/01/07	1	\$98.00	\$50.00	Pending rate changes 🗸 🗸	
				Total Payment:	50.00	Please select a Reason Code for each lin the amount paid is not equal to the amou	e where Int due.
Please	ensure that	this pay	ment w	ill be received in a	ccordance wit	h the terms specified in your contra	ct tted
Payment Account:	Edita's Cycl	ie 4 esbpr	p pmnt *	′ 4321 👻 👘 Da	ate : 05/31/200	7after 5PM Eastern Time will be processed on the next busines	e ss day.
		Cor	ntinue	Cancel			
lv usina this w	eb site vou aaree	e to our Inte	rnet Servi	ce Aareement Contact Us			~

Text Captions

Note that payments submitted after 5PM Eastern Time will be processed on the next business day.



Slide 14 - Slide 14

]	Emplo	yer <mark>e</mark> Serv	vices sm						
Eni	ollment	ID Cards	Claims	<u>Billing</u>	Reports Banking	ManageAcco	ess Help	Training	Tutorials
				Account	Summary Paymen	t History Edit P	ayment Method		Log Out
									<u>^</u>
									Ï
	Jau Solo	cted Invoic	ac					Billing	<u>Help</u>
	-uy Seid								
	Invoice	Invoice	Due	Bill	Total Amount Due	Amount	Peason Code		
	5/11/07	0009235985	6/01/07	1	\$98.00	\$50.00	Pending rate changes	~	
Ī					Total Payment:	50.00	Please select a Reason Code for	each line v	vhere
							the amount paid is not equal to t	he amount:	due.
	Please	ensure that	this pay	ment wi	ill be received in a	ccordance wit	h the terms specified in your	contract	
	Payment	Edita's Ovel	o A ochni	n nmnt *	1321 V Pay	ment 05/31/2007	Please Note: Paymer	its submitte ne will be	d
	Account:	Edita's Cycl	e 4 esup	p prime	4321 • Di	ate :	processed on the nex	t business:	day.
			Cor	ntinue	Cancel				
				Ŭ					
Βvι	ısina this w	eb site vou adree	to our Inte	rnet Servi	e Aareement Contact Us				~
<						Ш			>

Text Captions

Click the Continue button.



Slide 15 - Slide 15

Employer	eServices	sm						
nrollment ID	Cards Claims	s <u>Billing</u> Re Account Su	eports I mmary	Banking ManageAc Payment History Edi	: cess t Payment Meth	Help nod	Training	Tutorials Log Out
Verify Paymo If the informat Number. If the	ent Informatio tion on this page a information ne	n is correct, ple eds to be mod	ase selec ified, plea	t Continue to confirm se select Back to mak	your payment ce your change	and receive your C s. Thank you.	<u>Billing</u> onfirmation	<u>Help</u>
Invoice Date	Invoice Number	Due Date	Bill Group	Total Amount Due	Amount Paid	Reason	Code	
5/11/07	0009235985	6/01/07	1	\$98.00	\$50.00	Pending rate	changes	
				Total Payment:	\$50.00			
< Previous	1 Next > Show	<u>i All</u>					1 0	if 1
Please ensure Payn	e that this pay	ment will be Edita's Cycle esbpp pmnt 4321	receive 4 *	d in accordance wit Payment 05/31/2 Date: 05/31/2	h the terms s Please No 2007 Eastern T business	pecified in your o ote: Payments subm Time will be process day.	contract. hitted after f ed on the n	;PM ext
y usina this web site	continue de la contin	Back	Cance	i ontact Us				×

Text Captions

The Verify Payment Information page displays. Once again, verify that the information you see is correct. When finished, click Continue to submit the payment.



Slide 32 - Slide 32

Employ	ver <mark>e</mark> Ser	vices	m						
inrollment	ID Cards	Claims	<u>Billing</u> Repa	orts Bai	nking ManageAcce	55	Help ⁻	Fraining	Tutorials
			Account Summ	hary Pay	rment History Edit Pa	ayment Method	ł		Log Out
Payment	Scheduled	Th I Succes	ank you. Your pa s sfully	yment ha	s been scheduled suc	essfully.	nts in Payment Hist	<u>Billi</u> orv.	ng Help
Confirm	ation Num	her	Payment Date	ispia) oa	Payment Accou	nt		.,,	
CF00000:	12302		05/31/2007		Edita's Cycle 4 e: * 4321	bpp pmnt		Print	t
Invoid Date	e In Nu	voice Imber	Due Date	Bill Group	Total Amount Due	Amount Paid	Reaso	n Code	
5/1	1/07 0009	9235985	6/01/07	1	\$98.00	\$50.00	Pending rate chan	iges	
< Previ	ous 1 Nevi	t > Shou			Total Payment:	\$50.00			1 of 1
	D	ş		Ret	urn Highlight B ówmmary				
					The Paym that you ha	ent Schedu ave schedul	led Successfully ed your paymen	screen (t succes	confirms sfully.
9y using this wel) site you agre	e to our <u>In</u>	ternet Service Agree	ment Cont	act Us				

Text Captions

The Payment Scheduled Successfully screen confirms that you have scheduled your payment successfully.



Slide 33 - Slide 33

Employe	er <mark>e</mark> Services	sm									
Enrollment I	D Cards Claim	s <u>Billing</u> Repo Account Summ	o rts Bar hary Pay	hking ManageAcces yment History Edit Pa	s s yment Method	Help Tr	aining Tutor	ials Dut			
Payment S	Th cheduled Succe	iank you. Your pa ssfully this payment is d	yment ha isplaved	s been scheduled succ below. You can review	essfully. vour paymer	its in Payment Histor	<u>Billing He</u>	م له			
Confirmat CF0000012	ion Number 302	Payment Date 05/31/2007		Payment Accour Edita's Cycle 4 es * 4321	nt bpp pmnt		Print				
Invoice Date	Invoice Number	Due Date	Bill Group	Total Amount Due	Amount Paid	Reason	Code				
5/11/	07 0009235985	6/01/07	1	\$98.00 Total Payment:	\$50.00 \$50.00	Pending rate change	es	-			
< Previou By using this web s	Syliption 0009233903 0/01/07 1 \$\$0.00 \$\$0.00 \$\$0.00 1										

Text Captions

It is advisable to print this screen for your records. Do this by clicking the Print button. Click the Return to Account Summary button.



Slide 34 - Slide 34

E	lmploy	er <mark>e</mark> Sei	rvices sm									
Enr	ollment	ID Cards	Claims	<u>Billing</u> R	eports	Banking	Manage	Access		Help	Training	Tutorials
				Account S	ummary	Payment	: History E	dit Payment M	1ethod			Log Out
												<u>^</u>
												Billing H
A	ccount S	ummary										
A	s of 11/11	/2007										
		Custo	mer: AC	15513 C1	Cust 1			Billing	Customer Nu	mber: 3	90099	
	Last P	ayment R	ec'd:					Next	Payment Due	Date: 6	/01/2007	
	Last Pay	ment Am	ount:					Nex	t Payment An Current Ba	nount: \$ lance: \$	98.00 98.00	
	.								ourrone bu			
C	pen Invo	Dices:	View Cl	osed Invoic	es					elect All	Des	elect All
	≤ <u>Invoice</u> Date ₹	Invoice Num 🛛	e <u>Due</u> Date₹	Policies 7	Bill Group	Invoice Type 7	Coverage Type 7	Payment(s) Pending 7	Adjustment Pending 7	Amount	Outstan Balanc	<u>ding Pa</u> e⊽ Invc
	5/11/07	00092359	85 6/01/07	711963	1	List	NAT PPO-	Highlight Box		\$98.0	D <u>\$9</u>	8.00
				711966		1.	POS-PPO	(X:436; Y:321)				
				711968 711969		6						
									Total:	\$98.00) \$9	8.00
-	< Previou	is 1 Next	> <u>Show A</u>	.11								1 01
											Dav Calantar	Unvoine
							_ The F	ayment Per	nding field r	now displ	ays an '>	<' for
	Aging:						invoid	es with a so	heduled pa	iyment. T	his mark	er will
	Futu	re	0-30	31	-60	61-	90 rema	in until the p	ayment dec	off occurs		
<	#0.0	0	≁ ∩o ∩∩	+1	0.00	- +o.	20					
ĥ							_					

Text Captions

The Payment Pending field now displays an 'X' for invoices with a scheduled payment. This marker will remain until the payment debit occurs.



Slide 35 - Slide 35

Empl	oye	er <mark>e</mark> Serv	ices ^{₅m}										
Enrollmer	nt I	D Cards 🛽	<u>Billing</u> N	1anageAcc	ess					Help T	raining	Tutori	ials
		1	Account S	ummary P	'ayment H	listory E	dit Paymen	it Method				Log Ou	ut
													Ĥ
												Billing	a
Accoun	t Su	mmary											
As of 11,	/11/	2007											
		Custom	er: PRI	15513CUST	F4 PRIME	CICUST	4	Billing	Customer Nu	mber: 3	90021		
La	ast P	ayment Rec	'd: 05/	11/2007				Next	Payment Due	Date: 7,	/01/2007		
Last	Pay	ment Amou	nt: \$60	5.38				Nex	t Payment An	nount: \$	605.38		
									Current Ba	lance: \$	-1,210.7(5 *	
Onen I	nvni	ices:	Ulaw ola										
Open I			VIEW CIO	sed invoice	<u>s</u>						De	select A	
□ △ <u>Invo</u> Date ¶	ice	Invoice Num 7	Due Date 7	Policies 7	<u>Bill</u> Group 7	Invoice Type 7	Coverage Type 7	Payment(s) Pending 7	Adjustment Pending 7	Amount	0utsta Balan	nding ce7 I	P nv
6/11,	/07	499499978550	7/01/07	00K0045 00K0046	1	List	PPO			\$605.38	3 <u>\$6</u>	<u>505.38</u>	
7/11,	/07 🖸	009238111	8701787	00K0045 00K0046	1	List	PPO			\$605.38	3 <u>\$6</u>	<u>505.38</u>	
9/11,	/07 🤇	009240763	10/01/07	00K0045 00K0046	1	List	PPO	×		\$605.38	3 <u>\$6</u>	<u>505.38</u>	
9/11,	/07 🧕	009240653	10/01/07	00K0045 00K0046	1	List	PPO	×		\$605.38	3 <u>\$6</u>	<u>505.38</u>	
									Total	¢2 /21 53	2 62 /	21 52	_
< Prev	10Us	5 1 Next >	<u>Show All</u>				To mal Invoice Note, L adjusti	ke an adjust number fro list Adjustm ng.	tment to an m the Acco ent Invoices	invoice, o ount Sumr s are not	click any mary sc eligible	y List reen. for	
<						1111							

Text Captions

To make an adjustment to an invoice, click any List Invoice number from the Account Summary screen. Note, List Adjustment Invoices are not eligible for adjusting.



Slide 36 - Slide 36

Employer eServices [™]			
nrollment ID Cards <u>Billing</u> Mar	nageAccess		Help Training Tutorials
Account Sum	mary Payment History Ec	lit Payment Method	Log Out
			^
			<u>Billing Help</u>
Invoice Number:	0009237550	Options:	< Back
Invoice Date:	Jun 11, 2007	Download Invoice	
Billing Customer Number:	390021	Print Invoice	
Bill Group: Coverage Period:	1 07/01/2007 - 07/31/2007	Print Remittance Stub	
Due Date:	Jul 01, 2007	Pay Invoice	
Total Invoice Amount:	\$605.38	Req uighighigh	l i
Account Summary		View All Details	
Draviaus Ralanaa	40.00		
Previous balance: Payments (-):	\$0.00		
Bill Group Adjustments(+/-);	\$0.00		
Late Payment Charge(+):	\$0.00		
Current Charges(+):			
0009237549	\$605.38		
0009237550	\$605.38		
Current Adjustments(+/-):			
Total Balance Due:	\$1,210.76	From the Invoice Summary sci	reen, click the Request
Invoice Summary		Adjustment button.	
Description	En		
Description			

Text Captions

From the Invoice Summary screen, click the Request Adjustment button.


Slide 37 - Slide 37

Employer	eServic	ces sm				
Enrollment ID	Cards <u>Bi</u>	lling ManageAccess	lit Devenent Method	Help	Training	Tutorials
	AC	count summary Payment history El	nt Payment Method			Log Out
	Microso	ft Internet Explorer				
	?	djustment Invoice. n, you should request your Adjustment Invoic y changes should be made before 2PM Easter djustment Invoice per month for your current	e after a n Time to : billing cy	II your monthly be included ir /cle.	∕ h the	
			A dialog box will diplay, emph can only be made once, and o period. Click OK to continue.	asizin; only for	g that this the currer	request nt billing

Text Captions

A dialog box will diplay, emphasizing that this request can only be made once, and only for the current billing period. Click OK to continue.



Slide 38 - Slide 38

Employer eServices sm				
Enrollment ID Cards <u>Billing</u> ManageAccess		Help	Training	Tutorials
Account Summary Payment History Ed	dit Payment Method			Log Out
				^
Thank you for your request			Bill	ing Help
You will receive an email notifying you that your Adjustment days.	Invoice is ready for viewing in 2-3 busi	ness	HighliğlecBr	DX.
		_00		
By using this web site you agree to our Internet Service Agreement Contact Us	A confirmation notice displays, will receive an e-mail in 2-3 bus you that your Adjustment Invoic	which siness e is a	n states th s days, no vailable fo	nat you htifying or
	viewing. Click the Back button	to exil	t this wind	IOW.

Text Captions

A confirmation notice displays, which states that you will receive an e-mail in 2-3 business days, notifying you that your Adjustment Invoice is available for viewing. Click the Back button to exit this window.



Slide 39 - Slide 39

$\mathbf{Employer} \mathbf{eServices}^{\text{sm}}$			
Enrollment ID Cards <u>Billing</u> Mar Account Sum	nageAccess mary Payment History Ec	lit Payment Method	Help Training Tutorials
			Billing Help
Invoice Number: Invoice Date: Billing Customer Number: Bill Group: Coverage Period: Due Date:	0009237550 Jun 11, 2007 390021 1 07/01/2007 - 07/31/2007 Jul 01, 2007	Options: Download Invoice Print Invoice Print Remittance Stub Pay Invoice	
Total Invoice Amount:	\$605.38	Request Adjustment View All Details	
Previous Balance: Payments (-): Bill Group Adjustments(+/-): Late Payment Charge(+): Current Charges(+): 0009237549 0009237550 Current Adjustments(+/-):	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$605.38 \$605.38		
Total Balance Due: Invoice Summary Description	\$1,210.76 En	You return to the Invoice Summ Back button again to go to the screen.	nary screen. Click the Account Summary

Text Captions

You return to the Invoice Summary screen. Click the Back button again to go to the Account Summary screen.





Slide 40 - Slide 40

Employ	ver <mark>e</mark> Serv	ices ^{₅m}									
Enrollment	ID Cards	<u>Billing</u> ►	fanageAcc	ess					Help Tra	aining Tut	orials
	l l	Account S	ummary P	ayment H	listory E	dit Paymen	t Method			Log) Out
											^
										Bil	ling
Account S	Summary									N	
As of 11/11	L/2007									13	
	Custom	er: PR1	15513CUST	T4 PRIME	CICUST	4	Billing	Customer Nu	mber: 39	0021	
Last	Payment Rec	'd: 05/:	11/2007				Next	Payment Due	Date: 7/0	01/2007	
Last Pa	syment Amou	nt: \$60	5.38				Nex	t Payment An	nount: \$6	05.38	
								Current Ba	lance: \$-1	L,210.76 *	
Open Inv	oices:	View Clo	sed Invoice	<u>is</u>				s	elect All	Deselec	t All
	Invoice	Due		Bill	Invoice	Coverage	Payment(s)	Adjustment		Outstandin	a P
Date 7	Num 🕈	Date	Policies T	Group 7	Type 7	Type	Pending	Pending	Amount Y	Balance 7	Inv
6/11/07	0009237550	7/01/07	00K0045 00K0046	1	List	PPO		Highlight Box	\$605.38	<u>\$605.3</u>	8
7/11/07	0009238111	8/01/07	00K0045 00K0046	1	List	PPO			\$605.38	<u>\$605.3</u>	8
9/11/07	0009240763	10/01/07	00K0045 00K0046	1	List	PPO	×		\$605.38	<u>\$605.3</u>	8
9/11/07	0009240653	10/01/07	00K0045 00K0046	1	List	PPO	×		\$605.38	<u>\$605.3</u>	8
	1	1		1	1		1	Total	¢2 /21 52	¢2 /21 5	2
< Previo	us 1 Next >	Show All				An 'X' ۱	will annear i	in the Adius	tment Per	idina colur	nn to
						markth	ne appropri:	ate invoice	anoner on	ianig oolar	
A gip gr	k										
< Annul: *	•										
						-					

Text Captions

An 'X' will appear in the Adjustment Pending column to mark the appropriate invoice.



Slide 41 - Slide 41

Employer <mark>e</mark> Se	rvices [∞]									
Enrollment ID Card	<u>Billing</u>	ManageAco	cess					Help Tr	aining T	utorials
	Account S	ummary	°a (Highli	Boxry E	dit Paymen	it Method				Log Out
			<u> </u>							
										<u>^</u>
					-A				Ē	Billing
Account Summary										
As of 11/11/2007										
Cust	omer: PR	15513CUS	T4 PRIME	CICUST	4	Billing	Customer Nu	ımber: 39	0021	
Last Payment	Rec'd: 05/	/11/2007				Next	Payment Due	Date: 7/	01/2007	
Last Payment Ar	nount: \$60	05.38				Nex	t Payment Ar	nount: \$6	05.38	
							Current Ba	ilance: \$-:	1,210.76 *	
Open Invoices:	View Clo	sed Invoice						Select All	Dese	lect All
	<u>view eit</u>		<u></u>	. .		D 16.3				
	e <u>Due</u> Date	Policies 7	Group 7	Type 7	<u>Type</u>	Payment(s) Pending	Pending 7	Amount 7	Balance	
6/11/07 0009237	<u>550</u> 7/01/07	00K0045 00K0046	1	List	PPO		×	\$605.38	<u>\$605</u>	5.38
7/11/07 0009238	<u>111</u> 8/01/07	00K0045	1	List	PPO			\$605.38	<u>\$605</u>	5.38
9/11/07 0009240	7 <u>63</u> 10/01/07	00K0045 00K0046	1	List	PPO	×		\$605.38	\$605	5.38
9/11/07 0009240	<u>653</u> 10/01/07	00K0045 00K0046	1	List	PPO	×		\$605.38	<u>\$605</u>	5.38
							Total	¢2 /21 52	¢2 /21	52
< Previous 1 Nex	t > <u>Show Al</u>				To acc	ess Payme	nt History, s	select the f	Payment	
					History	menu optio	on.			
Aging: *										
<										

Text Captions

To access Payment History, select the Payment History menu option.



Slide 42 - Slide 42

En	nployer <mark>e</mark> s	Services ^₅ ‴	1							
Enrolli	ment ID Ca	rds <u>Billing</u>	ManageAcc	ess				Help Tra	ining Tutori	als
		Account	Summary P	aymer History	Edit Payme	nt Method			Log Ou	ıt
				, in the second s						
										-
									<u>Billing Hel</u>	e l
Pay	ment History	y								
	Payment ID 7	▽ Payment Date	<u>Date</u> Received▼	Confirmation Number 7	Account 7	Policy 7	Bill Group 7	Amount 🕈	<u>Status</u> 🔻	
	TBD	5/23/07		CF0000011909	Online Direct Debit - 8147	00K0045 00K0046	1	\$5.38	Scheduled	
	<u>TBD</u>	5/22/07		CF0000011710	Online Direct Dehit - 4343	00K0045 00K0046	1	\$2,421.52	Scheduled	=
4	CF0000008314	5/03/07	5/11/07	CF0000008314	Online Direct	00K0045	1	\$605.38	Complete	
	<u>QTP157174</u>	3/21/07	3/21/07			00K0045	1	\$605.38	Complete	
	< Previous 1	Next > Sho	w All			00K0046			1 of 1	
										_
					The D			-Baralan - Ma	· · · · ·	
					to 13	ayment His months of n	tory screen act transact	aispiays. Yo tions includ	ou can view i ing drafts	up
					wires	or checks t	hat have be	en applied t	ing urans, io your	
By using	I this web site you	agree to our <u>Inte</u>	ernet Service Ag	reement <u>Contact U</u>	≗ accou	nt.				
<										

Text Captions

The Payment History screen displays. You can view up to 13 months of past transactions, including drafts, wires or checks that have been applied to your account.



Slide 43 - Slide 43

Er	nployer <mark>e</mark>	Services	n							
Enrol	lment ID Ca	ards <u>Billing</u>	ManageAcc	ess				Help Tra	ining Tutor	ials
		Account	Summary P	aymer History	Edit Paymer	nt Method			Log O	ut
Pay	yment Histo	ry							<u>Billing He</u>	^
	Payment ID		Date Reference	Confirmation <u>Number</u> マ	Algalighebox	Policy 7	<u>Bill</u> Group ♥	Amount 7	Highlightuss	
	TBD	5/23/07		CF0000011909	Online Direct Debit - 8147	00K0045 00K0046	1	\$5.38	Scheduled	
	<u>TBD</u>	5/22/07		CF0000011710	Online Direct Debit - 4343	00K0045 00K0046	1	\$2,421.52	Scheduled	Ξ
	CF000000831	4 5/03/07	5/11/07	CF0000008314	Online Direct Debit - 4343	00K0045 00K0046	1	\$605.38	Complete	
	<u>QTP157174</u>	3/21/07	3/21/07			00K0045 00K0046	1	\$605.38	Complete	
	< Previous	1 Next > Sho	w All	1	1 1		1		1 of 1	
By usin	g this web site yo	u agree to our <u>Int</u>	ernet Service Ag	reement <u>Contact U</u>	For ea the pay to fund	ch transac yment date I the transa	tion, you wil , the date re ction, and th	l find inform eceived, the ne current p	ation such a account us ayment stati	as ed us.

Text Captions

For each transaction, you will find information such as the payment date, the date received, the account used to fund the transaction, and the current payment status.



Slide 44 - Slide 44

En	nployer <mark>e</mark>	Services	1							
Enrolli	ment ID Ca	rds <u>Billing</u>	ManageAcc	ess				Help Tra	ining Tutori	ials
		Account	Summary P	ayment History	Edit Paymer	nt Method			Log Ou	ut
										~
Pay	ment Histor	ГУ У							<u>Billing Hel</u>	₽
	Payment ID	▽ <u>Payment</u> Date 7	<u>Date</u> Received ▼	Confirmation Number 7	<u>Account</u> ₹	Policy 7	<u>Bill</u> Group ₹	Amount 🕈	<u>Status</u> 🛛	
	TBD	5/23/07		CF0000011909	Online Direct Debit - 8147	00K0045 00K0046	1	\$5.38	Scheduled	
	<u>TBD</u>	5/22/07		CF0000011710	Online Direct Debit - 4343	00K0045 00K0046	1	\$2,421.52	Scheduled	
9	CF000000831	4 5/03/07	5/11/07	CF0000008314	Online Direct Debit - 4343	00K0045 00K0046	1	\$605.38	Complete	
	<u>QTP157174</u>	3/21/07	3/21/07			00K0045	1	\$605.38	Complete	
	< Previous	1 Next > <u>Sho</u>	w All	1	1	001(0040			1 of 1	
					_					
By using	this web site yo	u agree to our <u>Int</u>	ernet Service Ag	reement Contact U	Sort tra Filter y beside filter or	ansactions our results e each colu r Cancel to	by clicking by selecting mn heading exit.	on any colu g the 'filter' i I. Hit Apply	mn heading. con found to enable th	e

Text Captions

Sort transactions by clicking on any column heading. Filter your results by selecting the 'filter' icon found beside each column heading. Hit Apply to enable the filter or Cancel to exit.



Slide 45 - Slide 45

En	nployer	eServices ^{∞™}					
Enroll	ment ID	Cards <u>Billing</u>	ManageAcce	55		Help Tra	ining Tutorials
		Account	Summary Pa	yment History	Edit Payment Method		Log Out
Dav	mont list						Billing Help
Pay	ment Hist	ury					
Г	Daymon	Dayment	Data	🕘 https://st1	I.employereservices 🔳 🗖 🔀 🛛		
	ID	Date T	Received 7	Filter		Amount 7	<u>Status</u> 7
	TBD	5/23/07	C		-00	\$5.38	Scheduled
	<u>TBD</u>	5/22/07	C	Contains:		\$2,421.52	Scheduled
	CF00000083	14 5/03/07	5/11/07 0	Api	Hide Hide Binthestory	\$605.38	Complete
	<u>QTP15717</u>	4 3/21/07	3/21/07			\$605.38	Complete
	< Previou	s 1 Next > Sho	w All		🔒 Unknown Zone		1 of 1
-				U			
							_
					Sort transactions by clicking	on one colu	mp booding
					Filter vour results by selectin	a the 'filter' i	con found
By using	this woh site	you agree to our let-	mat Caprica Acre	omont Contact Un	beside each column heading	g.	
ey using	y uns web site '	you agree to our <u>Inte</u>	amet Service Agre	rement Contact US			
<				1			

Text Captions

Sort transactions by clicking on any column heading. Filter your results by selecting the 'filter' icon found beside each column heading.



Slide 46 - Slide 46

Em	ploye	er <mark>e</mark> S	ervices⁵	1							
Enrollr	nent I	(D Car	ds <u>Billing</u>	ManageAcc	ess				Help Trai	ining Tutori	ials
			Account	Summary P	ayment History	Edit Paymer	nt Method			Log O	ut
											•
											Ë
Daw	mantil	istow								<u>Billing Hel</u>	lp
Pay	ment H	istory									
	Daum	ant		Data	Confirmation			Bill			
	<u>Payin</u>	7	Date 7	Received 7	Number 7	Account 7	Policy 7	Group 7	Amount 7	<u>Status</u> 7	
	Highligh	Rox 1	5/23/07		CF0000011909	Online Direct Debit - 8147	00K0045 00K0046	1	\$5.38	Scheduled	
	TBE	2	5/22/07		CF0000011710	Online Direct	00K0045	1	\$2,421.52	Scheduled	=
C	CF00000	08314	5/03/07	5/11/07	CF000008314	Online Direct	00K0046 00K0045	1	\$605.38	Complete	_
	OTDIC	71 74	2/21/07	0/01/07		Debit - 4343	00K0046		*<05.00		
	<u>Q1P15/</u>	/1/4	3/21/07	3/21/07			00K0045 00K0046	L	\$605.30	Complete	
	< Previ	ious 1	Next > Sho	w All						1 of 1	
											_
						Clicke	n a Davra	ont ID link to	viow the de	tails of that	
						pavme	int.	STULE ITTR LU		itano or triat	
						1					
By using	this web s	site you .	agree to our <u>Inte</u>	ernet Service Ag	reement Contact U	<u>s</u>					
<											

Text Captions

Click on a Payment ID link to view the details of that payment.



Slide 47 - Slide 47

Enrollment ID Cards Claims Billing Reports Banking ManageAccess Help Training Tutorials Account Summary Payment History Edit Payment Method Log Out Confirmation Number: CF0000011909 < < Back Payment ID: TBD Amount: \$5.38	$\mathbf{Em}_{\mathbf{j}}$	ploy	er <mark>eSe</mark> i	rvices	sm								
Account Summary Payment History Edit Payment Method Log Out Confirmation Number: CF0000011909 <	Enrollm	ient I	(D Cards	Claim	s <u>Billi</u>	ng Reports	Banking	ManageAcce	ess		Help	Training	Tutorials
Confirmation Number: CP0000011909 Payment ID: TBD Amount: \$\$5.38 Payment Date: 05/23/2007 Payment Date: 05/23/2007 Date Received: Status: Scheduled Paid By: tpaid By: tpala092 Invoices Included in Payment O5/23/2007 05/23/2007 O5/23/2007 05/23/2007 O5/23/2007 0009235985 O000045 05/23/2007 009235985 0000045 1 List NAT PPO- NO-HMO Poste 05/23/2007 00009235985 O000045 0000045 1 Date No-HMO Poste Paid No-HMO Post-PPO					Acco	unt Summary	Payment	History Edit P	ayment Me	ethod			Log Out
Confirmation Number: CF0000011909 Payment ID: TBD Amount: \$5.38 Payment Account: Online Direct Debit - 4321 Creation Date: 05/23/2007 Payment Date: 05/23/2007 Date Received: Status: Scheduled Paid By: tpala092 Invoice Invoices Included in Payment 05/23/2007 05/23/2007 0009235985 00K0045 05/23/2007 05/23/2007 05/23/2007 05/23/2007 05/23/2007 05/23/2007 Date ? User 0stoode 1 List NAT PPO- NO-HMO NO-HMO Pos.PPO Payment Activity Log The Payment Detail screen displays. Note for Pay Online payment types you can modify or cancel payments in scheduled status.													
Payment Lip 1BD Amount: \$5.38 Payment Account: Online Direct Debit - 4321 Creation Date: 05/23/2007 Payment Date: 05/23/2007 Date Received: Status: Schulded Paid By: typela092 Invoice Invoices Included in Payment Activity Date? Invoice Visit Date? 05/23/2007 05/23/2007 05/23/2007 05/23/2007 05/23/2007 05/23/2007 00/23/2007 00/23/2007 00/23/2007 00/23/2007 00/23/2007 00/23/2007 00/23/2007 00/23/2007 00/23/2007 00/23/2007 00/23/2007 00/23/2007 Payment Activity Log The Payment Detail screen displays. Note for Pay Online payment types you can modify or cancel payments in scheduled status. May 31, 2007 1:36:21 PM tpala092		Confir	mation N	umber:	CF0000	011909						< Back	-
Annount: \$9.30 Payment Account: Online Direct Debit - 4321 Creation Date: $05/23/2007$ Payment Date: $05/23/2007$ Date Received: Status: Status: Scheduled Paid By: tpala092 Invoices Included in Payment Invoice Activity Date ? Invoice Invoice Invoice Dot/23/2007 05/23/2007 05/23/2007 05/23/2007 05/23/2007 05/23/2007 05/23/2007 05/23/2007 05/23/2007 05/23/2007 0009235985 00K0045 1 List NAT PPO- \$5.38 06K0046 1 User No-HMO POS-PPO State ? User Jun 05, 2007 2:02:39 PM The Payment Detail screen displays. Note for Pay Online payment types you can modify or cancel payments in scheduled status.			Paym	ent ID:	160								
Creation Date: 05/23/2007 Payment Date: 05/23/2007 Date Received:		Pa	ivment Ai	ccount:	po. 30 Online	Direct Debit -	4321						
Creation Date: 05/23/2007 Payment Date: 05/23/2007 Date Received:			.,										
Payment Date: 05/23/2007 Date Received: Image: status: Status: Scheduled Paid By: tpala092 Invoices Included in Payment Image: status: Activity Date Highlight Box Invoice Date Policies Bill Invoice Coverage Amount O5/23/2007 Image: status: 05/23/2007 0009235985 00K0045 1 List NAT PPO- NO-HMO \$5.38 Payment Activity Log Image: status: 05/23/2007 0009235985 00K0046 1 List NAT PPO- NO-HMO \$5.38 Payment Activity Log The Payment Detail screen displays. Note for Pay Online payment types you can modify or cancel payments in scheduled status. Online payments in scheduled status.			Creation	n Date:	05/23/2	:007							
Date Received: Status: Scheduled Paid By: tpala092 Invoices Included in Payment Activity Date Invoice Invoice Invoice Coverage Amount 05/23/2007 05/23/2007 0009235985 00K0045 1 List NAT PPO- POS-PPO \$5.38 Payment Activity Log V Date User Activity Date The Payment Detail screen displays. Note for Pay Online payment types you can modify or cancel payments in scheduled status.			Paymen	t Date:	05/23/2	:007							
Status: Scheduled Paid By: tpala092 Invoices Included in Payment Invoice Invoice Invoice Coverage Amount Paid Y Paid Y Policies Y Bill Invoice Coverage Amount Paid Y Policies Y Bill Invoice Coverage Amount Paid Y Paid Y OS/23/2007 00/235985 OOK0045 1 List NAT PPO- NO-HMO \$5.38 State State No Policies Y OK0046 1 List NAT PPO- NO-HMO \$5.38 State State<			Date Re	ceived:									
Paid By: tpala092 Invoices Included in Payment Activity Date 7 Invoice Date 7 Invoice Number 9 Policies 7 Bill 9 Invoice Coverage Amount Paid 7 05/23/2007 05/23/2007 0009235985 00K0045 1 List NAT PPO- NO-HMO POS-PPO \$5.38 Payment Activity Log 7 05/23/2007 0009235985 00K0046 1 List NAT PPO- NO-HMO POS-PPO \$5.38 Payment Activity Log 7 0ser Activity Date 7 User Activity Date 7 Note for Pay Online payment types you can modify or cancel payments in scheduled status.			2	Status:	Schedul	ed							
Invoice Invoice Invoice Overage Amount Paid Activity Date 7 Highlight 80x Date 7 Number 9 Policies 7 Bill Group 7 Invoice Coverage Amount Paid 05/23/2007 1 105/23/2007 0009235985 00K0045 1 List NAT PPO- NO-HMO POS-PPO \$5.38 Payment Activity Log © Date 7 User Activity Date 7 Disc 2007 2:02:39 PM Paid Paid Payment Size Paid Concern Size Paid Concern Size Paid Size Paid Concern Size Paid Size Pa			Р	aid By:	tpala09	2							
Invoices included in Payment Activity Date 7 Invoice Date 7 Invoice Number 7 Policies 7 Bill Group 7 Invoice Type 7 Amount Paid 7 05/23/2007 05/23/2007 05/23/2007 0009235985 00K0045 1 List NAT PPO- NO-HMO POS-PPO \$5.38 Payment Activity Log The Payment Detail screen displays. Note for Pay Online payment types you can modify or cancel payments in scheduled status. 1 un 05, 2007 2:02:39 PM Paid Paid Paid Paid Paid Paid Paid Paid	T		- 714										
Activity Date 7 Invoice Date 7 Invoice Number 7 Policies 7 Bill Group 7 Invoice Type 7 Amount Paid 7 05/23/2007 05/23/2007 05/23/2007 0009235985 00K0045 1 List NAT PPO- NO-HMO POS-PPO \$5.38 Payment Activity Log The Payment Detail screen displays. Note for Pay Online payment types you can modify or cancel payments in scheduled status. Jun 05, 2007 2:02:39 PM Pa May 31, 2007 1:36:21 PM User Activity Paid Paid	I	nvoice	s Inclua	ea in Pa	aymen								
Payment Activity Log User Activity User Activity Description Payment types you can modify or cancel payments in scheduled status.		ctivity	Date	Highligh	it Box	Invoice	Invoice	Policies	<u>Bill</u> Group⊽		Coverage	Amount Paid	
Obj20j2007 ((*)140;**(350) Obj20j2007 Obj20j2007 Internet Detail screen displays. Note for Pay Online payment types you can modify or cancel payments in scheduled status. Payment Activity Log The Payment Detail screen displays. Note for Pay Online payment types you can modify or cancel payments in scheduled status.	-	05/22	2/2007	selle	45)a	05/23/2007	000923598	5 00K0045	1	List	NAT PPO-	45.38	_
Payment Activity Log PoS-PPO Date 7 User Activity Log Jun 05, 2007 2:02:39 PM Pa May 31, 2007 1:36:21 PM Pa May 31, 2007 1:36:21 PM Pa		05/23	72007	(%:148)	'Y(350)	03/23/2007	000920090	00K0046	1	LISC	NO-HMO	- p0.00	
Payment Activity Log The Payment Detail screen displays. Note for Pay Date 7 User Activity Log Jun 05, 2007 2:02:39 PM Pa May 31, 2007 1:36:21 PM tpala092											POS-PPO		
Payment Activity Log The Payment Detail screen displays. Note for Pay Online payment types you can modify or cancel payments in scheduled status. May 31, 2007 1:36:21 PM Pa													
Payment Activity Log The Payment Detail screen displays. Note for Pay Date 7 User Activity Log Jun 05, 2007 2:02:39 PM Pa May 31, 2007 1:36:21 PM tpala092						·						•	
Image: Second	D	aumoi	nt Activi	tuloa									
Date V Liser Ac Online payment types you can modify or cancel Jun 05, 2007 2:02:39 PM Pa Pa May 31, 2007 1:36:21 PM tpala092 Pa	F							The Payment Detail screen displays. Note for Pay					Pay
Jun 05, 2007 2:02:39 PM Pa payments in scheduled status. May 31, 2007 1:36:21 PM tpala092 Pa		Date	7			Use	r <u>A</u>	🔄 Online pa	yment ty	pes you	can modify	y or cance	el É
May 31, 2007 1:36:21 PM tpala092 Pa	Ju	in 05, 2	2007 2:02	2:39 PM			P	a payments	in scheo	duled sta	atus.	-	
	М	ay 31,	2007 1:3	6:21 PM		tpala	1092 P	a					

Text Captions

The Payment Detail screen displays. Note for Pay Online payment types you can modify or cancel payments in scheduled status.



Slide 48 - Slide 48

En	nployer	Services	n							
Enroll	ment ID (ards <u>Billing</u>	ManageAcc	ess				Help Tra	ining Tutor	ials
		Account	Summary P	ayment History		tBöxthod			Log O	ut
										^
Pay	vment Histo	ıry		A					<u>Billing He</u>	le
	Payment ID 7	▽ <u>Payment</u> Date 7	Date Received	Confirmation Number 7	Account 7	Policy 7	<u>Bill</u> Group 7	Amount 7	<u>Status</u> 7	
	TBD	5/23/07		CF0000011909	Online Direct Debit - 8147	00K0045 00K0046	1	\$5.38	Scheduled	
	<u>TBD</u>	5/22/07		CF0000011710	Online Direct Debit - 4343	00K0045 00K0046	1	\$2,421.52	Scheduled	
9	CF00000083	<u>14</u> 5/03/07	5/11/07	CF0000008314	Online Direct Debit - 4343	00K0045 00K0046	1	\$605.38	Complete	
	QTP157174	3/21/07	3/21/07			00K0045 00K0046	1	\$605.38	Complete	
	< Previous	1 Next > Sho	w All	1	1 1	00110010	1		1 of 1	
					To add Method	l a paymer d menu op	nt account, s tion.	select the Ec	dit Payment	
By using) this web site y	ou agree to our <u>Int</u>	ernet Service Ag	reement <u>Contact U</u>	<u>s</u>					

Text Captions

To add a payment account, select the Edit Payment Method menu option.



Slide 49 - Slide 49

Employer eServices sm										
Enrolli	ment ID Ca	rds <u>Billing</u>	ManageAcc	ess				Help Tra	ining Tutori	ials
		Account	Summary P	ayment History	Edit Caymer	nt Method			Log Ou	ut
										^
Pay	ment Histor	y							<u>Billing Hel</u>	Ð
	<u>Payment</u> ID 7	▽ <u>Payment</u> Date	<u>Date</u> <u>Received</u> ⊽	Confirmation Number 7	Account 7	Policy 7	<u>Bill</u> <u>Group</u> ▼	<u>Amount</u> 7	<u>Status</u> 7	
	TBD	5/23/07		CF0000011909	Online Direct Debit - 8147	00K0045 00K0046	1	\$5.38	Scheduled	
	<u>TBD</u>	5/22/07		CF0000011710	Online Direct Debit - 4343	00K0045 00K0046	1	\$2,421.52	Scheduled	≣
	CF0000008314	5/03/07	5/11/07	CF0000008314	Online Direct Debit - 4343	00K0045	1	\$605.38	Complete	
	<u>QTP157174</u>	3/21/07	3/21/07			00K0045	1	\$605.38	Complete	
	< Previous 1	l Next > <u>Sho</u>	w All		1	0000040			1 of 1	
	To add a payment account, select the Edit Payment Method menu option.									
By using	y using this web site you agree to our <u>Internet Service Agreement Contact Us</u>									

Text Captions

To add a payment account, select the Edit Payment Method menu option.



Slide 50 - Slide 50

Er	Employer eServices sm						
Enrol	lment ID-Cards <u>Billin</u>	g ManageAc	cess			Help Training	Tutorials
	Accou	int Summary	Payment His	story Edit a	yment Method		Log Out
Edi	t Payment Method List	:				Bill	ng Help
	스 <u>Description</u>	<u>Payment</u> <u>Type</u> ▼	Account Type ₹	Transit Nutification Bo	× <u>Account</u> Number	Billing Customer Num - Bill Group	ber
	CMA Payment Method	Pay On-Line	Checking	273738389	*************0333	390021 - 1	
	<u>test 234</u>	Pay On-Line	Checking	999999998	*************7777	390021 - 1	
	< Previous 1 Next > §	ihow All				1	of 1
	Add						
By usin	The Edit Payment Method screen diplays all of your active payment accounts. Sort this list by clicking on any of the column headings.					f your ing on	

Text Captions

The Edit Payment Method screen diplays all of your active payment accounts. Sort this list by clicking on any of the column headings.



Slide 51 - Slide 51

Employer eServices sm						
Enrollment ID Cards <u>Billin</u>	g ManageAc	cess			Help Training	Tutorials
Accou	int Summary	Payme nt Hi s	story Edit Pay	/ment Method		Log Out
/						^
					Billi	ng Help
Edit Payment Method List	:					
r r						
	Payment	Account	Transit	Account	Billing Customer Num	ber
CMA Description Y	Type Y	<u>Type</u> Y Checking	Number Y	Number Y	<u>- Bill Group</u> Y	
test 234	Pay On-Line	Checking	9999999998	***************	390021 - 1	
< Previous 1 Next > 5	how All	Chocking	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		1 (of 1
Highlight C2×						
			_			
To add a new payment account, click the Add button,						
av using this web site you agree to our Internet Service Agreement Contact Us						
/						

Text Captions

To add a new payment account, click the Add button.



Slide 52 - Slide 52



Text Captions

You will be asked to confirm that the payment information you will provide is accurate. Click the 'I Agree' button to continue.



Slide 53 - Slide 53

Employer eServices sm						
Enrollment ID Cards <u>Billing</u> Ma	inageAccess			Help Train	ing Tutorials	
Account Sur	nmary Payment History Ed	lit Payment Metho	<u>d</u>		Log Out	
					A Billing Help	
At this time, ONLY Checking account	ts are accepted for online and	d scheduled direct	debit payments.			
Edit Payment Account Informat	tion					
Please fill in all fields below:		ß				
Description:		*	Billing Custome Hold "Ctrl" ke	r Number - Bi ay to select m	ll Group: ultiple	
Payment Type:	Pay Online 🔽		Custome	ers/Bill Groups	s, İ	
Account Type:	Checking		1350	021-1		
Transit Number:		*				
Account Number:		*				
	Update Delete	C;	ancel			
		The Edit Payr	ment Account Info	rmation scr	een displays. stail by first	
		entering a de	scription.	the depit d	etan by mist	
By using this web site you agree to our <u>Internet</u>	: Service Agreement <u>Contact Us</u>	Ŭ				
<						

Text Captions

The Edit Payment Account Information screen displays. First-time users need to set up the debit detail by first entering a description.



Slide 54 - Slide 54

Employer eServices sm							
Enrollment ID Cards <u>Billing</u> Ma	mageAccess				Help	Training	Tutorials
Account Sur	nmary Payment History Ed	lit Payme	ent Method				Log Out
		d b - d.	le d dive et del			Bill	ing Help
Edit Payment Account Informat	tion	a schedu	lied direct dei	oit payments.			
Please fill in all fields below:		\searrow					
Description:	Test	*		Billing Custon Hold "Ctrl"	n <mark>er Numt</mark> key to si	ber - Bill Gr elect multip	oup: le
Payment Type:	Pay Online 💌			Custor 39	mers/Bill 30021 - 1	Groups.	
Account Type: Transit Number:	Checking	*					
Account Number:		*					
	Update Delete		Cance	el			
By using this web site you agree to our <u>Internet Service Agreement Contact Us</u>			dit Payme time users ng a descr	nt Account In need to set u iption.	formati Ip the d	on screen ebit detai	i displays. I by first
<							

Text Captions

The Edit Payment Account Information screen displays. First-time users need to set up the debit detail by first entering a description.



Slide 55 - Slide 55

Employer eServices sm						
Enrollment ID Cards <u>Billing</u> Ma	anageAccess		Help	Training	Tutorials	
Account Su	mmary Payment History Ed	lit Payment Method			Log Out	
					~	
At this time, ONLY Checking accour	nts are accepted for online and	d scheduled direct de	bit payments.	<u>Billi</u>	<u>ng Help</u>	
Edit Payment Account Informa	tion					
Please fill in all fields below:	/	~				
Deseriation	Test Assount	*	Billing Customer Numb	ber - Bill Gro	oup:	
Description:	Dev Online		Hold "Ctrl" key to se Cus <u>tomers/Bill</u>	elect multipl Groups.	e	
Account Type:	Checking		390021 - 1		=	
Transit Number:		*				
Account Number:		*				
	Update Delete	Cano	el			
		Select the Payn	nent Type. The Pay C	nline opti	on	
		requires you to i	nitiate and approve	payments	monthly.	
by using this web site you agree to our Internet Service Agreement Contact Us payment to be processed automatically each month						
<]		, ,		,		

Text Captions

Select the Payment Type. The Pay Online option requires you to initiate and approve payments monthly. The Scheduled Direct Debit option allows your payment to be processed automatically each month.



Slide 56 - Slide 56

Employer eServices sm						
Enrollment ID Cards <u>Billing</u> ManageAccess Account Summary Payment History <u>Ed</u>	Help Training Tutorials					
At this time, ONLY Checking accounts are accepted for online and Edit Payment Account Information Please fill in all fields below: Description: Test Account 1 Payment Type: Pay Online Account Type: Pay Online Transit Number: Account Number: Description: Description	Billing Help d scheduled direct debit payments. Billing Customer Number - Bill Group: Hold "Ctrl" key to select multiple Customers/Bill Groups. 390021 - 1 * Cancel					
By using this web site you agree to our <u>Internet Service Agreement Contact Us</u>	Pay Online transfers are effective immediately, Scheduled Direct Debit transfers take effect the following month.					

Text Captions

Pay Online transfers are effective immediately, Scheduled Direct Debit transfers take effect the following month.



Slide 57 - Slide 57

Employer eServices sm						
Enrollment ID Cards <u>Billing</u> ManageAccess	Help Training Tutorials					
Account Summary Payment History Ed	it Payment Method Log Out					
	~					
At this time, ONLY Checking accounts are accepted for online and scheduled direct debit payments. Edit Payment Account Information						
Please fill in all fields below:						
Description: Test Account 1 Payment Type: Pay Online Account Type: Checking Transit Number: Highlight Box Account Number: Delete	* Billing Customer Number - Bill Group: Hold "Ctrl" key to select multiple Customers/Bill Groups. 390021 - 1 * Cancel					
By using this web site you agree to our <u>Internet Service Agreement Contact Us</u>	Notice Checking is the only Account Type available. Enter the Transit Number of the account.					

Text Captions

Notice Checking is the only Account Type available. Enter the Transit Number of the account.



Slide 58 - Slide 58

Employer eServices [™]					
Enrollment ID-Cards <u>Billing</u> Ma	nageAccess		Help	Training Tutorials	
Account Sur	nmary Payment History Ed	lit Payment Method		Log Out	
				~	
				Ī	
At this time, ONLY Checking accour	its are accepted for online and	d scheduled direct debit	t payments.	<u>Billing Help</u>	
Edit Payment Account Informat	tion				
Please fill in all fields below:					
Description	Test Account 1	*	Billing Customer Numb	er - Bill Group:	
Payment Type:	Pay Online		Hold "Ctrl" key to se Cus <u>tomers/Bill</u>	lect multiple Groups.	
Account Type:	Checking		390021 - 1	=	
Transit Number:	1	*			
Account Number:	Highlight Box	*			
	4				
	Update Delete	Cancel			
		Enter the Account	Number.		
By using this web site you agree to our <u>Interne</u>	<u>t Service Agreement Contact Us</u>				
<					

Text Captions

Enter the Account Number.



Slide 59 - Slide 59

Employer eServices [™]					
Enrollment ID Cards <u>Billing</u> Ma Account Sur	nageAccess	Help lit Payment Method	Training Tutorials		
At this time, ONLY Checking accoun Edit Payment Account Informat Please fill in all fields below: Description: Bayment Type:	ts are accepted for online and tion [Test Account 1	d scheduled direct debit payments. Billing Customer Nun Hold "Ctrl" key to Cus <u>tomers/Bi</u>	Billing Help ber - Bill Group: select multiple Il Groups.		
Account Type: Transit Number: Account Number:	Checking 5555555555 5555555555555555555555555	* * Cancel	B ox ∎		
By using this web site you agree to our <u>Internet</u>	: <u>Service Agreement Contact Us</u>	Select the appropriate Billing Custo Group.	omer Number, Bill		

Text Captions

Select the appropriate Billing Customer Number, Bill Group.



Slide 60 - Slide 60

Employer eServices sm					
Enrollment ID Cards <u>Billing</u> Ma	anageAccess		Help	Training Tutorials	
Account Su	mmary Payment History Ec	dit Payment Method		Log Out	
				^	
				Billing Help	
At this time, ONLY Checking accour	its are accepted for online an	d scheduled direct de	bit payments.		
Edit Payment Account Informa	tion				
Please fill in all fields below:					
Description:	Test Account 1	*	Billing Customer Numb Hold "Ctrl" key to se	er - Bill Group: elect multiple	
Payment Type:	Pay Online 💌		Customers/Bill	Groups.	
Account Type:	Checking				
Transit Number:	555555555	*			
Account Number:	555555555	*			
	(
	HigHightteox Delete	Canc	el		
	М				
		Click the Update	e button.		
ly using this web site you agree to our <u>Internet Service Agreement Contact Us</u>					
<					

Text Captions

Click the Update button.



Slide 61 - Slide 61

Employer eServices [™]	
Enrollment ID Cards <u>Billing</u> ManageAccess	Help Training Tutorials
Account Summary Payment History	dit Payment Method Log Out
	≝ ■
Edit Dermont Account Information	<u>Billing Help</u>
East Payment Account Information	
If your selected Payment Method is Scheduled Direct Debit, t future, but will not be applied to existing invoices.	his method will be applied to all invoices generated in the
If your selected Payment Method is On-Line Direct Debit, this submitting an on-line payment.	method will be available immediately for selection when
Description	Test Account 1
Payment Type	Pay On-Line
Account Type	Checking
I ransit Number	55555555
Billing Customer Number - Bill Group	390021 - 1
	55621 1
	Highlight Box Cancel
	dd 45
	The Edit Payment Account Information page displays
	Pay Online transfers are effective immediately:
	Scheduled Direct Debit transfers take effect the
By using this web site you agree to our <u>Internet Service Agreement Contact Us</u>	following month. Verify your information and click OK.
<	

Text Captions

The Edit Payment Account Information page displays. Pay Online transfers are effective immediately; Scheduled Direct Debit transfers take effect the following month. Verify your information and click OK.



Slide 62 - Slide 62

Er	nployer <mark>e</mark> Services	3 sm										
Enrollment ID Cards <u>Billing</u> ManageAccess Help Training Tutorials												
	Accou	unt Summary	Payment His	story Edit Pay	yment Method	Log Ou	t					
							^					
						Billing Help	2					
Edi	t Payment Method List	:										
		Payment	Account	Transit	Account	Billing Customer Number						
	CMA Payment Method	Pay On-Line	Checking	273738389	***************	390021 - 1						
	test 234	Pay On-Line	Checking	9999999998	************7777	390021 - 1						
	Test Account 1	Pay On-Line	Checking	558666666680	x *****5555	390021 - 1	≣					
	< Previous 1 Next > §	ihow All				1 of 1						
	Add											
					A							
					.0							
	The Edit Payment Method List screen displays the											
	account you have just added.											
By usin	y using this web site you agree to our <u>Internet Service Agreement</u> <u>Contact Us</u>											
<												

Text Captions

The Edit Payment Method List screen displays the account you have just added.



Slide 63 - Slide 63

En	nployer <mark>e</mark> Services	S sm										
Enrollment ID Cards <u>Billing</u> ManageAccess												
	Accou	unt Summary	Payment His	story Edit Pay	yment Method	Log	Out					
							^					
						Billing He	elp					
Edi	t Payment Method List	t										
	_	Payment	Account	Transit	Account	Billing Customer Number						
	△ <u>Description</u> ♥	<u>Type</u> Y	<u>Type</u> Y	<u>Number</u> Y	Number Y	- Bill Group Y						
	CMA Payment Method	Pay On-Line	Checking	273738389	***************************************	390021 - 1						
	Test 234	Pay On-Line	Checking	99999999998	*****	390021 - 1	_					
		bow All	Checking	5555555555		390021-1						
_	C FIEVIDUS LIVERU > 3	MOW MI				1 01 1						
	Add											
		X-										
	To remove an account select the account description											
	from the Edit Payment Method List screen.											
	,											
By using	g this web site you agree to our	Internet Service A	<u>greement Con</u>	tact Us								
<												

Text Captions

To remove an account, select the account description from the Edit Payment Method List screen.



Slide 64 - Slide 64

Employer eServices [™]					
Enrollment ID Cards <u>Billing</u> Ma	mageAccess			Help Tra	ining Tutorials
Account Sur	mmary Payment History Ed	lit Payment Method			Log Out
					^
					Billing Help
At this time, ONLY Checking accour	ts are accepted for online and	d scheduled direct de	ebit payments.		
Edit Payment Account Informat	tion				
Please fill in all fields below:					
Description:	Test Account 1	*	Billing Customer Hold "Ctrl" ke	r Number - ey to select	Bill Group: multiple
Payment Type:	Pay Online 🔽		Custome	ers/Bill Grou	ips.
Account Type:	Checking			02191	
Transit Number:	555555555 🗙	*			
Account Number:	555555555	*			
	Update Hig Bi viettBo	X Can	el		
	45				
		The Edit Payme	ent Account Info	rmation s	creen displays.
		Click the Delete	e button to conti	nue.	
By using this web site you agree to our <u>Interne</u>	t Service Agreement <u>Contact Us</u>				
<					

Text Captions

The Edit Payment Account Information screen displays. Click the Delete button to continue.



Slide 65 - Slide 65

Employer eServices [™]	
Enrollment ID Cards <u>Billing</u> ManageAccess	Help Training Tutorials
Account Summary Payment History	dit Payment Method Log Out
	<u>Billing Help</u>
At this time, ONLY Checking accounts are accepted for online ar Edit Payment Account Information	nd scheduled direct debit payments.
Please fill in all fields below: Description Description	e this payment method and it will no longer be available. a ct multiple
Payment Type Account Type Transit Numbe	roups.
Account Number: 555555555555555555555555555555555555	* Cancel
	A confirmation window asks you to verify that you want
By using this web site you agree to our <u>Internet Service Agreement Contact Us</u>	to delete the selected account. Click OK to continue.

Text Captions

A confirmation window asks you to verify that you want to delete the selected account. Click OK to continue.



Slide 66 - Slide 66

Er	nployer <mark>e</mark> Services	s sm									
Enrol	Enrollment ID Cards <u>Billing</u> ManageAccess Help Training Tutorials										
	Accou	int Summary	Payment His	story Edit Pay	yment Method		Log Out				
							4				
Edi	t Payment Method List	:				Billi	ng Help				
	△ <u>Description</u> 7	<u>Payment</u> <u>Type</u> ₹	Account Type	<u>Transit</u> <u>Number</u> ▼	<u>Account</u> <u>Number</u> ♥	<u>Billing Customer Numl</u> <u>- Bill Group</u> ♥	ber				
	CMA Payment Method	Pay On-Line	Checking	273738389	*************0333	390021 - 1					
	<u>test 234</u>	Pay On-Line	Checking	9999999998	*************7777	390021 - 1	_				
	< Previous 1 Next > 5	ihow All				1	of 1				
	Add			6							
				Ŭ							
The Edit Payment Method List screen displays an updated list of your payment accounts.											
By usin	g this web site you agree to our	Internet Service A	greement Con	tact Us							
<											

Text Captions

The Edit Payment Method List screen displays an updated list of your payment accounts.



Slide 67 - Slide 67

Em	ployer <mark>eS</mark> ervices	S sm									
Enrollr	Enrollment ID Cards <u>Billing</u> ManageAccess										
	Accou	unt Summary	Payment Hi	story Edit Pay	rment Method		Log Out				
							^				
						Bill	ing Help				
Edit	Payment Method List	t									
_											
4	△ Description 7	Payment Type 7	Account Type 7	<u>Transit</u> Number▼	Account Number 🕈	Billing Customer Num - Bill Group 🕅	iber				
9	CMA Payment Method	Pay On-Line	Checking	273738389	*************0333	390021 - 1					
	<u>est 2</u> 84	Pay On-Line	Checking	999999998	*************7777	390021 - 1					
	< Previous 1 Next > 9	Show All				1	of 1				
	Add										
L											
				_							
	To update an account, click the account description										
	you wish to edit.										
By using	this web site you agree to our	Internet Service A	greement Con	tact Us							
<											
•											

Text Captions

To update an account, click the account description you wish to edit.



Slide 68 - Slide 68

Employer eServices [™]						
Enrollment ID Cards <u>Billing</u> Ma	inageAccess		Н	elp Training Tutorials		
Account Sur	nmary Payment History Ed	lit Payment Metho]	Log Out		
				~		
At this time, ONLY Checking accour	ts are accepted for online and	d scheduled direct	debit payments.	<u>Billing Help</u>		
Edit Payment Account Informat	tion					
Please fill in all fields below:						
Description	test 234	*	Billing Customer N	Jumber - Bill Group:		
Payment Type:	Pay Online		Hold "Ctrl" key Customers	to select multiple /Bill Groups.		
Account Type:	Checking		39002	1 - 1		
Transit Number:	999999998	*				
Account Number:	77777777777777777777	*				
	Update Delete	Ca	ncel			
		The Edit Payr	nent Account Inform	nation screen displays.		
Make your desired updates. In this example we will change the Rayment Type to Scheduled Direct Deb						
By using this web site you agree to our <u>Interne</u>	t Service Agreement <u>Contact Us</u>	change the Fr	ауттопс туре со Эсп	iedaied Direct Depit.		
<						

Text Captions

The Edit Payment Account Information screen displays. Make your desired updates. In this example we will change the Payment Type to Scheduled Direct Debit.



Slide 69 - Slide 69

Employer eServices [™]	
Enrollment ID Cards <u>Billing</u> ManageAccess	Help Training Tutorials
Account Summary Payment History E	It Payment Method Log Out
At this time, ONLY Checking accounts are accepted for online an Edit Payment Account Information	A scheduled direct debit payments.
Please fill in all fields below: Description: test 234 Payment Type: Pay Online Account Type: Transit Number: Schedulad Dine 60. Debit Account Number: 777777777777777777777777777777777777	* Billing Customer Number - Bill Group: Hold "Ctrl" key to select multiple Customers/Bill Groups. 390021 - 1 * Cancel
By using this web site you agree to our <u>Internet Service Agreement Contact Us</u>	The Edit Payment Account Information screen displays. Make your desired updates. In this example we will change the Payment Type to Scheduled Direct Debit.

Text Captions

The Edit Payment Account Information screen displays. Make your desired updates. In this example we will change the Payment Type to Scheduled Direct Debit.



Slide 70 - Slide 70

Employer eServices [™]					
Enrollment IDCards <u>Billing</u> Ma	anageAccess		Не	lp Training	Tutorials
Account Su	mmary Payment History E	idit Payment Method			Log Out
					^
				Billi	ing Help
At this time, ONLY Checking accour	its are accepted for online ar	nd scheduled direct de	bit payments.	<u></u>	ing neip
Edit Payment Account Informa	tion				
Please fill in all fields below:					
Description:	test 234	*	Billing Customer No Hold "Ctrl" kev t	umber - Bill Gr	oup: le
Payment Type:	Scheduled Direct Debit 💌]	Customers/	Bill Groups.	
Account Type:	Checking		330021		
Transit Number:	999999998	*			
Account Number:	777777777777777777777777777777777777777	*			
	r i				
	HigHilghtt®d	Cano	el		
					_
		Click the Updat	e button.		
Du unio a this work site way, and a sure latera	t Canifar Annument Cantert Us				
By using this web site you agree to our <u>interne</u>	r service Agreement Contact Us				

Text Captions

Click the Update button.



Slide 71 - Slide 71

Employer eServices sm					
Enrollment ID Cards <u>Billing</u> ManageAccess			Help	Training	Tutorials
Account Summary Payment	t History	Edit Payment Method			Log Out
					<u>^</u>
					Ë
Edit Daumont Account Information				<u>Bill</u> i	ing Help
If your selected Payment Method is Scheduled Di future, but will not be applied to existing invoices If your selected Payment Method is On-Line Direc submitting an on-line payment. Pay Ac Tran Accor Billing Customer Number	rect Debit, t Descripti yment Ty ccount Ty nsit Numb unt Numb - Bill Gro	t, this method will be applied to all invoic this method will be available immediately on test 234 pe Scheduled Direct Debit pe Checking per 99999998 per 77777777777777777 up 390021 - 1	es gena for sel	rated in the	,
		Verify your updates and click (DK to	submit.	
By using this web site you agree to our <u>Internet Service Agreement</u>	Contact Us	III			

Text Captions

Verify your updates and click OK to submit.



Slide 72 - Slide 72

Er	nployer <mark>e</mark> Servic	es℠								
Enrol	lment IDCards <u>Bill</u>	ing ManageAccess				Help Training	Tutorials			
	Acc	ount Summary Paymer	nt History 🛛	Edit Paymen	t Method		Log Out			
							^			
						Bil	ling Help			
Edi	t Payment Method Li	st								
					[
	△ <u>Description</u> 7	Payment Type	Account Type	<u>Transit</u> <u>Number</u> ₹	<u>Account</u> <u>Number</u> マ	Billing Customer Nu <u>- Bill Group</u> 7	Imber			
	CMA Payment Method	Pay On-Line	Checking	273738389	*************0333	390021 - 1				
	<u>test 234</u>	Scheduled Direct Debit	Checki rHi g	189193998 9998	************7777	390021 - 1				
	< Previous 1 Next >	Show All				1	of 1			
	Add									
				2						
	You will return to the Edit Payment Method List screen.									
				which n	ow displays the up	dated account infor	mation.			
Brusin	y using this web site you agree to our Internet Service Agreement Contact Us									
ay asing	g and the place you agree to o	and the service Agreement	0011201 05							
<										

Text Captions

You will return to the Edit Payment Method List screen, which now displays the updated account information.


Slide 73 - Slide 73

Employer eServices®	
Congratulations! You have completed the Eligibility-Based Billing Tutorial	
	Congratulations! You've completed the Eligibility- Based Billing tutorial. In this tutorial, you learned how to view and perform basic tasks within the Account Summary, Payment History, and Edit Payment Method.

Text Captions

Congratulations! You've completed the Eligibility-Based Billing tutorial. In this tutorial, you learned how to view and perform basic tasks within the Account Summary, Payment History, and Edit Payment Method.

Congratulations!

You have completed the Eligibility-Based Billing Tutorial

